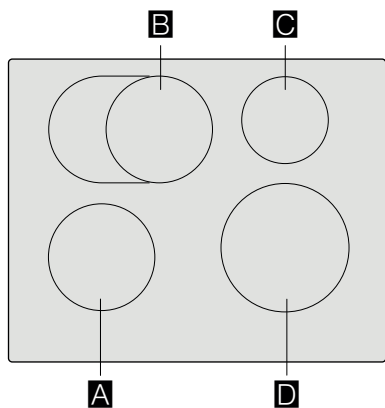




# CI 261

Hob



		$g^*$	$b^*$	
<b>A</b>	Ø 18	1.800 W	3.100 W	
<b>B</b>	Ø 18/28		1.800 W	3.100 W
			2.000 W	3.700 W
<b>C</b>	Ø 14,5	1.400 W	2.200 W	
<b>D</b>	Ø 21	2.200 W	3.700 W	

\*  IEC 60335-2-6

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Additional information on products, accessories, replacement parts and services can be found at [www.gaggenau.com](http://www.gaggenau.com) and in the online shop [www.gaggenau.com/zz/store](http://www.gaggenau.com/zz/store)

## Intended use

Read these instructions carefully. Please keep the instruction and installation manual, as well as the appliance certificate, in a safe place for later use or for subsequent owners.

Check the appliance after removing it from the packaging. If it has suffered any damage in transport, do not connect the appliance, contact the Technical Assistance Service and provide written notification of the damage caused, otherwise you will lose your right to any type of compensation.

Only a licensed professional may connect appliances without plugs. Damage caused by incorrect connection is not covered under warranty.

This appliance must be installed according to the installation instructions included.

This appliance is intended for private domestic use and the household environment only. The appliance must only be used for the preparation of food and beverages. The cooking process must be supervised. A short cooking process must be supervised without interruption. Only use the appliance in enclosed spaces.

This appliance is intended for use up to a maximum height of 4000 metres above sea level.

Do not use covers. These can cause accidents, for example due to overheating, catching fire or materials shattering.

Only use safety devices or child protection grilles approved by ourselves. Unsuitable safety devices or child protection grilles may result in accidents.

This appliance is not intended for operation with an external clock timer or a remote control.

This appliance may be used by children over the age of 8 years old and by persons with reduced physical, sensory or mental capabilities or by persons with a lack of experience or knowledge if they are supervised or are instructed by a person responsible for their safety how to use the appliance safely and have understood the associated hazards.

Children must not play with, on, or around the appliance. Children must not clean the appliance or carry out general maintenance unless they are at least 15 years old and are being supervised.

Keep children below the age of 8 years old at a safe distance from the appliance and power cable.

If you wear an active implantable medical device (e.g. a pacemaker or defibrillator), check with your doctor that it complies with Council Directive 90/385/EEC of 20th June 1990, DIN EN 45502-2-1 and DIN EN 45502-2-2, and that it has been chosen, implanted and programmed in accordance with VDE-AR-E 2750-10. If these conditions are satisfied, and if, in addition, non-metal cooking utensils and cookware with non-metal handles are used, it is safe to use this induction hob as intended.

## **⚠ Important safety information**

### **⚠ Warning – Risk of fire!**

- Hot oil and fat can ignite very quickly. Never leave hot fat or oil unattended. Never use water to put out burning oil or fat. Switch off the hotplate. Extinguish flames carefully using a lid, fire blanket or something similar.
- The hotplates become very hot. Never place combustible items on the hob. Never place objects on the hob.
- The appliance gets hot. Do not keep combustible objects or aerosol cans in drawers directly underneath the hob.
- The hob switches off automatically and can no longer be operated. It may switch on unintentionally at a later point. Switch off the circuit breaker in the fuse box. Contact the after-sales service.
- Do not use hob covers here. They can cause accidents, for example due to overheating, catching fire or materials shattering.

### **⚠ Warning – Risk of burns!**

- The hotplates and surrounding area (particularly the hob surround, if fitted) become very hot. Never touch the hot surfaces. Keep children at a safe distance.
- The hotplate heats up but the display does not work. Switch off the circuit breaker in the fuse box. Contact the after-sales service.
- Metal objects on the hob quickly become very hot. Never place metal objects (such as knives, forks, spoons and lids) on the hob.
- After each use, always turn off the hob at the main switch. Do not wait until the hob turns off automatically after the pan is removed.

### **⚠ Warning – Risk of electric shock!**

- Incorrect repairs are dangerous. Repairs may only be carried out and damaged power cables replaced by one of our trained after-sales technicians. If the appliance is defective, unplug the appliance from the mains or switch off the circuit breaker in the fuse box. Contact the after-sales service.
- Do not use any high-pressure cleaners or steam cleaners, which can result in an electric shock.
- A defective appliance may cause electric shock. Never switch on a defective appliance. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. Contact the after-sales service.
- Cracks or fractures in the glass ceramic may cause electric shocks. Switch off the circuit breaker in the fuse box. Contact the after-sales service.

### **⚠ Warning – Risk of fault!**

A fan is located on the underside of this hob. If a drawer is located on the underside of the hob, do not store any small or sharp objects, paper or tea towels in it. These may be sucked in and damage the fan or impair the cooling.

There must be a clearance of at least 2 cm between the contents of the drawer and the fan entry point.

### **⚠ Warning – Risk of injury!**

- When cooking in a bain marie, the hob and cooking container could shatter due to overheating. The cooking container in the bain marie must not directly touch the bottom of the water-filled pot. Only use heat-resistant cookware.
- Saucepans may suddenly jump due to liquid between the pan base and the hotplate. Always keep the hotplate and saucepan bases dry.

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## Causes of damage

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**Caution!**

- Rough pan bases may scratch the hob.
- Avoid leaving empty pots and pans on the hotplate. Doing so may cause damage.
- Do not place hot pans on the control panel, the indicator area, or the hob frame. Doing so may cause damage.
- Hard or pointed objects dropped on the hob may damage it.
- Aluminium foil and plastic containers will melt if placed on the hotplate while it is hot. The use of laminated sheeting is not recommended on the hob.

**Overview**

The table below lists the commonest kinds of damage:

<b>Damage</b>	<b>Cause</b>	<b>Remedy</b>
Stains	Food boiling over	Remove any food that has boiled over immediately with a glass scraper
	Unsuitable cleaning agents	Only use cleaning agents that are suitable for this type of hob
Scratches	Salt, sugar and sand	Do not use the hob as a work surface or storage space
	Rough pan bases can scratch the hob	Inspect the cookware
Discolouration	Unsuitable cleaning agents	Only use cleaning agents that are suitable for this type of hob
	Wear caused by cookware	Lift pots and pans when moving them.
Blistering	Sugar, food with a high sugar content	Remove any food that has boiled over immediately with a glass scraper

## Environmental protection

In this section, you can find information about saving energy and disposing of the appliance.

### Energy-saving advice

- Always use the correct lid for each pan. Cooking without a lid uses a lot more energy. Use a glass lid to provide visibility and avoid having to lift the lid.
- Use pans with flat bases. Bases that are not flat use a lot more energy.
- The diameter of the pan base must match the size of the hotplate. Please note: pan manufacturers usually provide the diameter for the top of the pan, which is usually larger than the diameter of the pan base.
- Use a small pan for small amounts of food. A large pan which is not full uses a lot of energy.
- Use little water when cooking. This saves energy and preserves all the vitamins and minerals in vegetables.
- Select the lowest power level to maintain cooking. If the power level is too high, energy is wasted.

### Environmentally-friendly disposal

Dispose of packaging in an environmentally-friendly manner.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

## Induction cooking

### Advantages of induction cooking

Induction cooking is very different from traditional cooking methods, as heat builds up directly in the item of cookware. This offers numerous advantages:

- Saves time when boiling and frying.
- Saves energy.
- Easier to care for and clean. Spilled food does not burn on as quickly.
- Heat control and safety – the hob increases or decreases the heat supply as soon as the user changes the setting. The induction hotplate stops the heat supply as soon as the cookware is removed from the hotplate, without having to switch it off first.

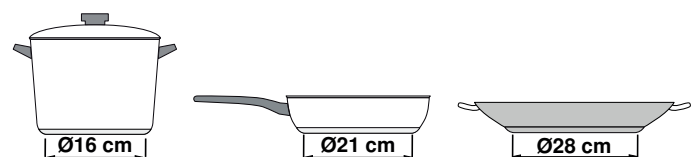
### Cookware

Only use ferromagnetic cookware for induction cooking, such as:

- Cookware made from enamelled steel
- Cookware made from cast iron
- Special induction-compatible cookware made from stainless steel.

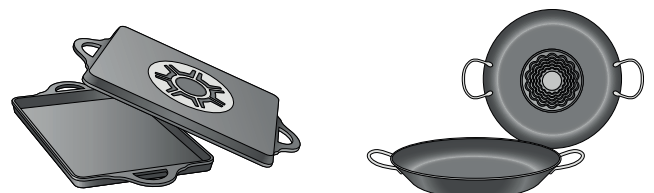
To check whether your cookware is suitable for induction cooking, refer to the section on → "Cookware check".

To achieve a good cooking result, the ferromagnetic area on the base of the pan should match the size of the hotplate. If a hotplate does not detect an item of cookware, try placing it on another hotplate with a smaller diameter.

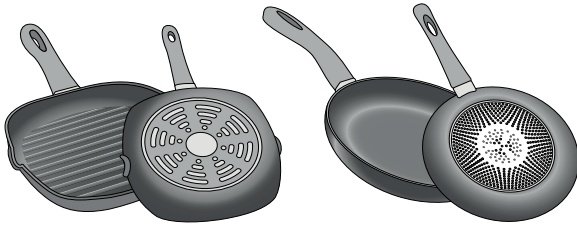


Some induction cookware does not have a fully ferromagnetic base:

- If the base of the cookware is only partially ferromagnetic, only the area that is ferromagnetic will heat up. This may mean that heat will not be distributed evenly. The non-ferromagnetic area may not heat up to a sufficient temperature for cooking.



- The ferromagnetic area will also be reduced if the material from which the base of the cookware is made contains aluminium, for example. This may mean that the cookware will not become sufficiently hot or even that it will not be detected.



### Pan detection

Each hotplate has a lower limit for pan detection. This depends on the diameter of the ferromagnetic area of the cookware and the material from which its base is made. For this reason, you should always use the hotplate that best matches the diameter of the base of the pan.

### Unsuitable pans

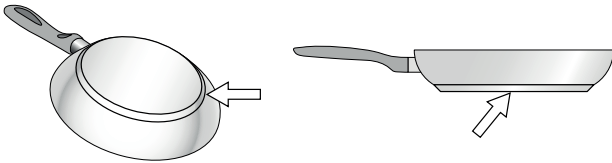
Never use diffuser hobs or pans made from:

- common thin steel
- glass
- earthenware
- copper
- aluminium

### Properties of the base of the cookware

The material(s) from which the base of the cookware is made can affect the cooking result. Using pots and pans made from materials that distribute heat evenly through them, such as stainless-steel pans with a three-layer base, saves time and energy.

Use cookware with a flat base; if the base of the cookware is uneven, this may impair the heat supply.



### Absence of pan or unsuitable size

If no pan is placed on the selected hotplate, or if it is made of unsuitable material or is not the correct size, the power level displayed on the hotplate indicator will flash. Place a suitable pan on the hotplate to stop the flashing. If this takes more than 90 seconds, the hotplate will switch off automatically.

### Empty pans or those with a thin base

Do not heat empty pans, nor use pans with a thin base. The hob is equipped with an internal safety system. However, an empty pan may heat up so quickly that the "automatic switch off" function may not have time to react and the pan may reach very high temperatures. The base of the pan could melt and damage the glass on the hob. In this case, do not touch the pan and switch the hotplate off. If it fails to work after it has cooled down, please contact the Technical Assistance Service.

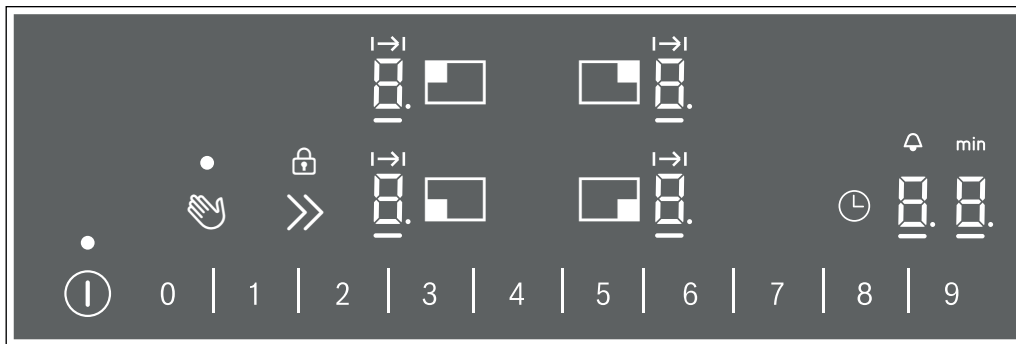


## Getting to know your appliance

You can find information on the dimensions and power of the hotplates in

**Note:** : Depending on the appliance model, individual details and colours may differ.

### The control panel



Controls	
	Main switch
	Hotplate selection
0 1 1 2 1 3...	Control panel
	Display cleaning protection/childproof lock
	Booster function
	Timer function

Indicators	
	Operating status
	Heat settings
	Timer function
	Display cleaning protection
	Booster function
	Cooking timer
	Residual heat indicator
	Timer
	Time display

#### Touch controls

Touching a symbol activates the associated function.

#### Notes

- Always keep the control panel clean and dry. Moisture reduces its effectiveness.
- Do not place any cookware near the indicators or sensors. The electronics could overheat.

### The hotplates

#### Hotplates

	Simple hotplate	Use cookware that is a suitable size.
	Extended cooking zone	The hotplate switches on automatically when you use cookware with a base that covers the outer edge of the zone.

Only use cookware that is suitable for induction cooking; see section → "Induction cooking"

## Residual heat indicator

The hob has a residual heat indicator for each hotplate. This indicates that a hotplate is still hot. Do not touch a hotplate while the residual heat indicator is lit up.

The following indicators are shown depending on the amount of residual heat:

- Display **H**: High temperature
- Display **h**: Low temperature

If you remove the cookware from the hotplate during cooking, the residual heat indicator and the selected heat setting will flash alternately.

When the hotplate is switched off, the residual heat indicator will light up. Even after the hob has been switched off, the residual heat indicator will stay lit for as long as the hotplate is still warm.

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## Operating the appliance


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This chapter explains how to set a hotplate. The table shows heat settings and cooking times for various meals.

### Switching the hob on and off

The main switch is used to switch the hob on and off.

To switch on: Touch the  symbol. An audible signal sounds. The indicator next to the main switch and the hotplate indicators  light up. The hob is ready to use.

To switch off: Touch the  symbol until the indicator goes out. All hotplates are switched off. The residual heat indicator remains lit until the hotplates have cooled down sufficiently.

#### Notes

- The hob switches off automatically if all hotplates have been switched off for more than 20 seconds.
- The selected settings are stored for four seconds after the hob has been switched off. If you switch it on again during this time, the hob will operate using the previously stored settings.

### Setting a hotplate

Set the required heat setting using symbols **1** to **9**.

Heat setting **1** = lowest setting.

Heat setting **9** = highest setting.




Every heat setting has an intermediate setting. This intermediate setting is marked in the control panel with the **I** symbol. The intermediate level is indicated with a dot in the cooking zone display.

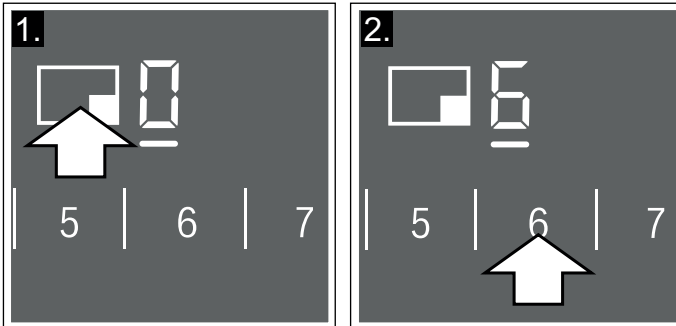
#### Notes

- To protect the fragile parts of your appliance from overheating and electrical overloading, the hob may temporarily reduce the power.
- In order to prevent the appliance from producing excess noise, the hob may temporarily reduce the power.

## Selecting a hotplate and heat setting

The hob must be switched on.

- 1 Touch the  symbol for the required hotplate. The  indicator and the  symbol light up below this.
- 2 Then select the required heat setting in the control panel.




The heat setting is set.

## Changing the heat setting

Select the hotplate and then set the required heat setting in the control panel.

## Switch off the hotplate

Select the hotplate and set it to  in the programming panel. The hotplate turns off and the residual heat indicator appears.

## Notes

- If no pan has been placed on the hotplate, the selected power level flashes. After a certain time has elapsed, the hotplate switches off.
- If a pan has been placed on the hotplate before switching on the hob, it will be detected within 20 seconds of pressing the main switch and the hotplate will be selected automatically. Once detected, select the power level within the next 20 seconds or the hotplate will switch off. If more than one pan is placed on the hob, only one will be detected when switching it on.

## Chef's recommendations

### Recommendations

- When heating up puree, cream soups and thick sauces, stir occasionally.
- Set heat setting 8 to 9 for preheating.
- When cooking with the lid on, turn the heat setting down as soon as steam escapes between the lid and the cookware. Steam does not need to escape for a good cooking result.
- After cooking, keep the lid on the cookware until you serve the food.
- To cook with the pressure cooker, observe the manufacturer's instructions.
- Do not cook food for too long, otherwise the nutrients will be lost. The kitchen clock can be used to set the optimum cooking time.
- For a more healthy cooking result, smoking oil should be avoided.
- To brown food, fry small portions in succession.
- Cookware may reach high temperatures while the food is cooking. We recommend that you use oven gloves.
- You can find recommendations for energy-efficient cooking in section → "Environmental protection"

**Cooking table**

The table shows which heat setting is suitable for each type of food. The cooking time may vary depending on the type, weight, thickness and quality of the food.

	Heat setting	Cooking time (mins)
<b>Melting</b>		
Chocolate coating	1 - 1.	-
Butter, honey, gelatine	1 - 2	-
<b>Heating and keeping warm</b>		
Stew, e.g. lentil stew	1. - 2	-
Milk*	1. - 2.	-
Heating sausages in water*	3 - 4	-
<b>Defrosting and heating</b>		
Spinach, frozen	3 - 4	15 - 25
Goulash, frozen	3 - 4	35 - 55
<b>Poaching, simmering</b>		
Potato dumplings*	4. - 5.	20 - 30
Fish*	4 - 5	10 - 15
White sauces, e.g. Béchamel sauce	1 - 2	3 - 6
Whisked sauces, e.g. sauce béarnaise, hollandaise	3 - 4	8 - 12
<b>Boiling, steaming, braising</b>		
Rice (with double the volume of water)	2. - 3.	15 - 30
Rice pudding***	2 - 3	30 - 40
Unpeeled boiled potatoes	4. - 5.	25 - 35
Boiled potatoes	4. - 5.	15 - 30
Pasta, noodles*	6 - 7	6 - 10
Stew	3. - 4.	120 - 180
Soups	3. - 4.	15 - 60
Vegetables	2. - 3.	10 - 20
Vegetables, frozen	3. - 4.	7 - 20
Cooking in a pressure cooker	4. - 5.	-
<b>Braising</b>		
Roulades	4 - 5	50 - 65
Pot roast	4 - 5	60 - 100
Goulash***	3 - 4	50 - 60

\* Without lid

\*\* Turn several times

\*\*\* Preheat to heat setting 8 - 8.

	Heat setting	Cooking time (mins)
<b>Roasting/frying with little oil*</b>		
Escalope, plain or breaded	6 - 7	6 - 10
Escalope, frozen	6 - 7	6 - 12
Chop, plain or breaded**	6 - 7	8 - 12
Steak (3 cm thick)	7 - 8	8 - 12
Poultry breast (2 cm thick)**	5 - 6	10 - 20
Poultry breast, frozen**	5 - 6	10 - 30
Rissoles (3 cm thick)**	4 - 5.	20 - 30
Hamburgers (2 cm thick)**	6 - 7	10 - 20
Fish and fish fillet, plain	5 - 6	8 - 20
Fish and fish fillet, breaded	6 - 7	8 - 20
Fish, breaded and frozen, e.g. fish fingers	6 - 7	8 - 15
Scampi, prawns	7 - 8	4 - 10
Sautéing fresh vegetables and mushrooms	7 - 8	10 - 20
Stir-fry, vegetables, meat cut in Asian-style strips	7 - 8	15 - 20
Frozen dishes, e.g. roasted dishes	6 - 7	6 - 10
Pancakes (baked in succession)	6 - 7.	-
Omelette (cooked in succession)	3 - 4.	3 - 10
Fried eggs	5 - 6	3 - 6
<b>Deep-fat frying* (150-200 g per portion in 1-2 l oil, deep-fat fried in portions)</b>		
Frozen products, e.g. chips, chicken nuggets	8 - 9	-
Croquettes, frozen	7 - 8	-
Meat, e.g. chicken portions	6 - 7	-
Fish, breaded or in beer batter	6 - 7	-
Vegetables, mushrooms, breaded or battered, tempura	6 - 7	-
Small baked items, e.g. doughnuts, fruit in batter	4 - 5	-

\* Without lid

\*\* Turn several times

\*\*\* Preheat to heat setting 8 - 8.

## Timer functions




Your hob has two timer functions:

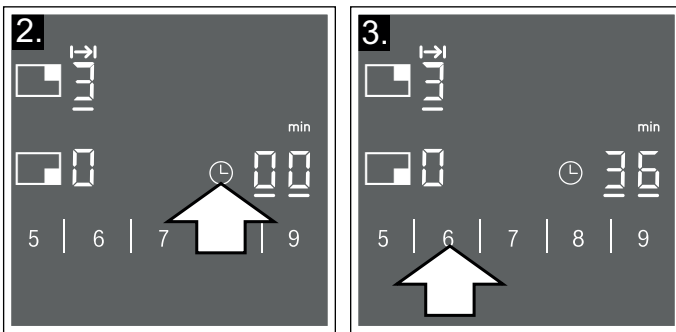
- Cooking timer
- Short-term timer

### Cooking timer

The hotplate automatically switches off after the time that is set has elapsed.

#### Setting procedure:

- 1 Select the hotplate and the required heat setting.
- 2 Touch the  symbol.  lights up in the display for the hotplate.  lights up in the timer display.
- 3 Within the next 10 seconds, select the required cooking time in the control panel




After a few seconds, the time begins to elapse.


**Note:** The same cooking time can be set automatically for all hotplates. The set time for each of the hotplates counts down independently. You can find information on automatically programming the cooking time in section → "Basic settings"


#### Changing or deleting the time

Select the hotplate and then touch the  symbol.


To delete the cooking time, change the cooking time in the control panel or set it to .

#### Once the time has elapsed

The hotplate switches off. A warning signal sounds. The time program function lights up  for 10 seconds in the display.

When the  symbol is pressed, the indications turn off and the beeping stops.

#### Notes






- If a cooking time was programmed for several hotplates, the time information for the selected hotplate is shown in the timer display.
- Select the relevant hotplate to call up the remaining cooking time.
- You can set a cooking time of up to  minutes.

### The short-term timer

You can use the short-term timer to set a time of up to 99 minutes.



This works independently from the hotplates and from other settings. This function does not automatically switch off a hotplate.


#### Programming

- 1 Press the  symbol several times until the  indicator lights up.  appears in the time programming function display.
- 2 Use the  to  buttons to set the required time.

After a few seconds, the time begins to elapse.

#### Changing or deleting the time

Press the  symbol several times until the  indicator lights up.

Adjust the time in the control panel or set it to  to end the timer.

#### When the time has elapsed

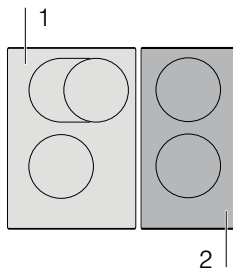
An audible signal sounds.  flashes in the time programming function display and the "on" time  lights up. The indicators switch off after 10 seconds.

Press the  symbol to switch off the indicators.

## Booster function for pots

This function allows large volumes of water to be heated up even more quickly than with power setting 9. The saucepan booster function temporarily increases the maximum output of the selected hotplate.

This function can always be activated for a hotplate, provided the other hotplate in the same group is not in use (see illustration). Otherwise, **b** and 9 will flash in the display for the selected hotplate; the 9 heat setting will then be set automatically without activating the function.



### Activation

- 1 Select a hotplate.
- 2 Touch the >> symbol.  
b lights up on the display.

The function is activated.

### Deactivation

- 1 Select the hotplate.
- 2 Touch the >> symbol.  
The b display goes out and the hotplate switches back to the 9 heat setting.

The function is deactivated.



**Note:** Under certain circumstances, the Booster function may switch itself off automatically in order to protect the electronic components inside the hob.


## Childproof lock

You can use the childproof lock to prevent children from switching on the hob.

### Activating and deactivating the childproof lock

The hob must be switched off.

To activate: Touch the  symbol for approx. four seconds. The  indicator lights up for 10 seconds. The hob is locked.

To deactivate: Touch the  symbol for approx. four seconds. The lock is released.

### Childproof lock

With this function, the childproof lock automatically activates when a hob is switched off.

#### Switching on and off



You can find out how to switch the automatic childproof lock on in the → *"Basic settings"* section



---

## Display cleaning protection

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If you wipe over the control panel while the hob is switched on, settings may be changed. To avoid doing this, you can use the hob's "Lock control panel for cleaning" function.

To switch on: Touch the  symbol. A signal sounds and the indicator above the  symbol lights up. The control panel is locked for 35 seconds. You can now wipe over the surface of the control panel without changing any settings.

To deactivate: The control panel will be unlocked once 35 seconds have elapsed. The indicator above the  symbol goes out. To release the function early, touch the  symbol.

### Notes

- An audible signal sounds 30 seconds after activation. This indicates that the function is about to finish.
- The cleaning lock does not lock the main switch. The hob can be switched off at any time.

---

## Automatic safety cut-out

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If a hotplate operates for an extended period and no settings are changed, the automatic safety shut-off is activated.

The hotplate stops heating. *F*, *B* and the residual heat indicator *h* or *H* flash alternately in the hotplate display.

When you touch any symbol, the display switches off. The hotplate can now be set again.

The point at which the safety shut-off becomes active depends on which heat setting has been set (after 1 to 10 hours).



---

## Basic settings


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The appliance has various basic settings. These basic settings can be altered to suit your individual requirements.

### Indicator/ Function symbol

	<b>Childproof lock</b>
	0 Manual*.
	1 Automatic.
c 1	2 Function deactivated.
	<b>Signal tones</b>
	0 Confirmation and fault signals are switched off.
	1 Only the fault signal is switched on.
	2 Only the confirmation signal is switched on.
c 2	3 All signal tones are switched on.*
	<b>Automatically programming the cooking time</b>
	00 Switched off.*
c 5	0 1-99 Time until automatic switch-off.
	<b>Audible signal duration for the timer function</b>
	1 10 seconds.*
	2 30 seconds.
c 6	3 1 minute.
	<b>Power management function. Limiting the total power of the hob</b> <b>The available settings depend on the maximum power of the hob.</b>
	0 Deactivated. Maximum power of the hob. */**
	1 1000 W minimum power.
	1. 1500 W
	...
	3 3000 W recommended for 13 A.
	3. 3500 W recommended for 16 A.
	4 4000 W
	4. 4500 W recommended for 20 A.
	...
c 7	9 or 9. Maximum power of the hob.**
	<b>Time for selecting the cooking zone</b>
	0 Unlimited: The hotplate that was last set remains selected.*
c 9	1 Limited: The cooking zone only remains selected for a few seconds.
	<b>Check the cookware and the cooking results</b>
	0 Not suitable
	1 Not perfect
c 12	2 Suitable

**Restore to standard settings**

 Individual settings.\*


 Restore factory settings.

\* Factory setting





\*\*The hob's maximum power output is shown on the rating plate.

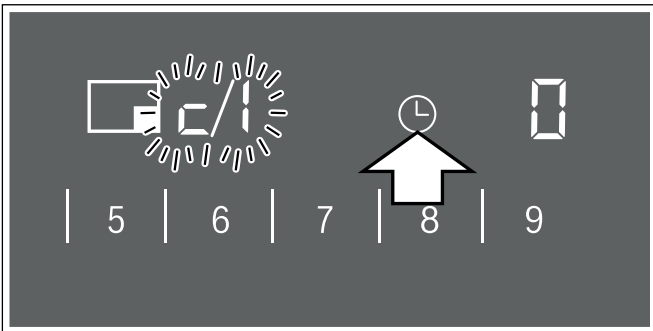
**To access the basic settings:**


The hob must be off.

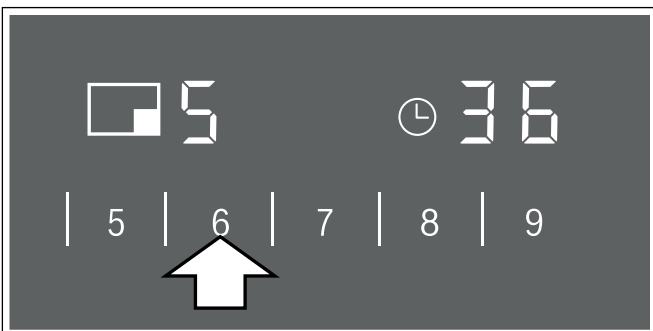
- 1 Switch on the hob.
- 2 Within ten seconds, touch and hold the  symbol for approximately four seconds.  
The first four displays provide product information.  
Touch the settings area to view the individual displays.


Product information	Display
Directory for the technical after-sales service (TK)	01
Production number	Fd
Production number 1	95.
Production number 2	05

- 3 Touching the  symbol again takes you to the basic settings.  
 and  flash alternately on the displays and  appears as a presetting.



- 4 Touch the  symbol repeatedly until the required function is displayed.
- 5 Then select the required setting from the settings area.



- 6 Touch the  symbol for at least four seconds.

The settings have been saved.

**Leaving the basic settings**

Turn off the hob with the main switch.

## Cookware check

This function can be used to check the speed and quality of the cooking process depending on the cookware.

The result is a reference value and depends on the properties of the cookware and the hotplate being used.

- 1 With the cookware still cold, fill it with approx. 200 ml of water and place it on the centre of the hotplate with the diameter that most closely matches that of the base of the cookware.
- 2 Go to the basic settings and select the **C 12** setting.
- 3 Touch the settings range. **—** will flash on the hotplate display.  
The function has now been activated.

After 10 seconds, the result for the quality and speed of the cooking process will appear on the hotplate display.



Check the result using the following table:

Result	
	The cookware is not suitable for the hotplate and will therefore not heat up.*
	The cookware is taking longer to heat up than expected and the cooking process is not going as well as it should.*
	The cookware is heating up correctly and the cooking process is going well.

\* If there is a smaller hotplate available, test the cookware again on the smaller hotplate.

To reactivate this function, touch the settings range.

### Notes

- If the diameter of the hotplate used is much smaller than the diameter of the cookware, only the middle of the cookware can be expected to heat up. This may result in the cooking results not being as good as expected or being less than satisfactory.
- You can find information on this function in the section on → *"Basic settings"*.
- You can find information on the type, size and positioning of the cookware in the section on → *"Induction cooking"*.

## Power manager

You can use the power manager to set the total power of the hob.

The hob is preset at the factory. Its maximum performance is specified on the rating plate. You can use the power manager to change the value in accordance with the requirements for the relevant electrical installation.

In order not to exceed this set value, the hob automatically distributes the power available between the cooking zones that are switched on.

As long as the power manager function is activated, the output of a cooking zone may temporarily fall below the nominal value. If a cooking zone is switched on and the power limit is reached, **\_** appears in the heat setting display for a short time. The appliance automatically regulates and selects the highest possible power level.

For more information about how the total power of the hob is changed, see section → *"Basic settings"*

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## Cleaning

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Suitable maintenance and cleaning products can be purchased from the after-sales service or in our e-Shop.

## Hob

### Cleaning

Always clean the hob after cooking. This will prevent food deposits from becoming burned on. Only clean the hob after the residual heat indicator has gone out.

Clean the hob with a damp dish cloth and dry it with a cloth or towel to prevent limescale build-up.

Only use cleaning agents that are suitable for this type of hob. Observe the manufacturer's instructions on the product packaging.

Never use:

- Undiluted washing-up liquid
- Cleaning agents designed for dishwashers
- Abrasive cleaners
- Harsh cleaning agents, such as oven spray and limescale remover
- Scouring pads
- High-pressure cleaners or steam jet cleaners

Stubborn dirt is best removed with a glass scraper, available from retailers. Observe the manufacturer's instructions.

You can obtain a suitable glass scraper from customer services or through our online shop.

Using a special sponge for cleaning glass-ceramic hobs achieves a great cleaning result.

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### Potential marks

Limescale and water marks	Clean the hob as soon as it has cooled down. You can use a cleaning agent suitable for glass-ceramic hobs.*
Sugar, rice starch or plastic	Clean immediately. Use a glass scraper. Caution: Risk of burns.*

\* Then clean with a damp dish cloth and dry with a cloth or towel.

**Note:** Do not use any cleaning agents while the hob is still hot. This may mark the surface. Make sure that any residue left by cleaning agents is removed.

## Hob surround

To prevent damage to the hob surround, observe the following instructions:

- Only use warm soapy water
- Wash new dish cloths thoroughly before use.
- Do not use harsh or abrasive cleaning agents.
- Do not use a glass scraper or sharp objects.

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## Frequently Asked Questions (FAQ)

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### Use

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#### Why can I not switch on the hob and why is the childproof lock symbol lit?

The childproof lock is now active.

You can find information about this function in the section entitled → "*Childproof lock*".

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#### Why are the illuminated displays flashing and why is a signal sounding?

Remove any liquid or remnants of food from the control panel. Remove any objects from the control panel.

You can find out how to deactivate the audible signal in the section entitled → "*Basic settings*".

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### Noises

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#### Why can I hear noises while I'm cooking?

Noises may be generated while using the hob depending on the characteristics of the base of the cookware. These noises are normal for induction technology. They do not indicate a defect.

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#### Possible noises:

##### A low humming noise of the kind a transformer makes:

Occurs when cooking at a high heat setting. The noise disappears or becomes quieter when the heat setting is reduced.

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##### Low whistling noise:

Occurs when the cookware is empty. The noise disappears when water or food is added to the cookware.

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##### Crackling:

Occurs when using cookware made from layers of different material or when using cookware of different sizes and different materials at the same time. The volume of the noise may vary depending on the quantity of food being cooked and the cooking method.

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##### High-pitched whistling noises:

May occur if two hotplates are used at the highest heat setting at the same time. The whistling noises disappear or become quieter when the heat setting is reduced.

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##### Fan noise:

The hob is equipped with a fan that automatically switches on at high temperatures. The fan may continue to run even after you have switched off the hob if the temperature detected is still too high.

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### Cooking pots

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#### Which types of cooking pot can be used with an induction hob?

For information on which cooking pots are suitable for induction cooking, see the section entitled → "*Induction cooking*".

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#### Why is the cooking zone not heating up and why is the power level flashing?

The cooking zone that is switched on does not match the position of the cooking pot.

Ensure that the power level for the cooking zone on which the cooking pot is standing is activated.

The cooking pot is too small for the cooking zone that is switched on or it is not suitable for induction cooking.

You can find information on the type, size and positioning of the cooking pots in the section entitled → "*Induction cooking*".

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#### Why does the cooking pot heat up so slowly or why does not cooking pot not heat up sufficiently, even though a high power level has been set?

The cooking pot is too small for the cooking zone that is switched on or it is not suitable for induction cooking.

You can find information on the type, size and positioning of the cooking pots in the section entitled → "*Induction cooking*".

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## Cleaning

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### How do I clean the hob?

Using a special glass-ceramic cleaning agent produces the best results. We advise against using harsh or abrasive cleaning agents, dishwasher detergent (concentrated) or scouring pads.

You can find more information on cleaning and caring for your hob in the section on → "Cleaning"

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## Trouble shooting

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Usually, faults are small matters that are easy to eliminate. Please read the information in the table before calling the after-sales service.

Display	Possible cause	Solution
None	The power supply has been disconnected.  The device has not been connected in accordance with the circuit diagram. Electronics fault.	Use other electrical devices to check whether a short-circuit has occurred in the power supply.  Ensure that the device has been connected in accordance with the circuit diagram. If the fault cannot be eliminated, inform the technical after-sales service.
The displays flash	The control panel is damp or an object is covering it.	Dry the control panel or remove the object.
The – indicator flashes in the hotplate displays	A fault has occurred in the electronics.	To acknowledge the fault, cover the control panel with your hand.
<i>F2</i>	The electronics have overheated and have switched off the corresponding hotplate.	Wait until the electronics have cooled down sufficiently. Then touch any symbol on the hob.
<i>F4</i>	The electronics have overheated and have switched off all hotplates.	
<i>F5</i> + heat setting and acoustic signal	There is a hot pan in the area of the control panel. There is a risk that the electronics will overheat.	Remove the pan. The fault display goes out shortly afterwards. You can continue to cook.
<i>F5</i> and acoustic signal	There is a hot pan in the area of the control panel. To protect the electronics, the hotplate has been switched off.	Remove the pan. Wait for a few seconds. Touch any control. If the fault display goes out, you can continue to cook.
<i>F1/F6</i>	The hotplate has overheated and switched itself off to protect the work surface.	Wait until the electronics have cooled down sufficiently and switch the hotplate on again.
<i>F8</i>	The hotplate was operating for an extended period without interruption.	The automatic safety switch-off function has been activated. See section
<i>E9000</i> <i>E90 10</i>	The supply voltage is faulty; outside of the normal operating range.	Contact your electricity provider.
<i>U400</i>	The hob is not connected properly	Disconnect the hob from the power supply. Ensure that it has been connected in accordance with the circuit diagram.

Do not place hot pans on the control panel.

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### Notes

- If *E* appears on the display, press and hold the button for the relevant cooking zone in order to read the fault code.
- If the fault code is not listed in the table, disconnect the hob from the mains power supply and wait 30 seconds before reconnecting it. If this code is displayed again, contact the technical after-sales service and specify which fault code has appeared.
- If a fault occurs, the appliance will not switch to standby mode.

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## Customer service

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Our after-sales service is there for you if your appliance needs to be repaired. We will always find an appropriate solution, also in order to avoid after-sales personnel having to make unnecessary visits.

### Product number (E no.) and production number (FD no.)

Always quote the E number (product number) and FD number (production number) of your appliance when contacting the after-sales service.

The rating plate bearing these numbers can be found:

- On the appliance certificate.
- On the underside of the hob.

The product number (E no.) can be found on the glass-ceramic hob. You can check the after-sales service index (KI) and production number (FD no.) by going to the basic settings. Refer to the section entitled → "*Basic settings*" to find out how to do this.

Please note that a visit from an after-sales service engineer is not free of charge in the event that the appliance has been misused, even during the warranty period.

Please find the contact data of all countries in the enclosed customer service list.

#### To book an engineer visit and product advice

**GB** 0344 892 8988  
Calls charged at local or mobile rate.

**IE** 01450 2655  
0.03 € per minute at peak.  
Off peak 0.0088 € per minute.

**AU** 1300 368 339

**NZ** 09 477 0492

Trust the expertise of the manufacturer, and rest assured that the repair will be carried out by trained service technicians using original spare parts for your domestic appliance.

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