

**Gaggenau**

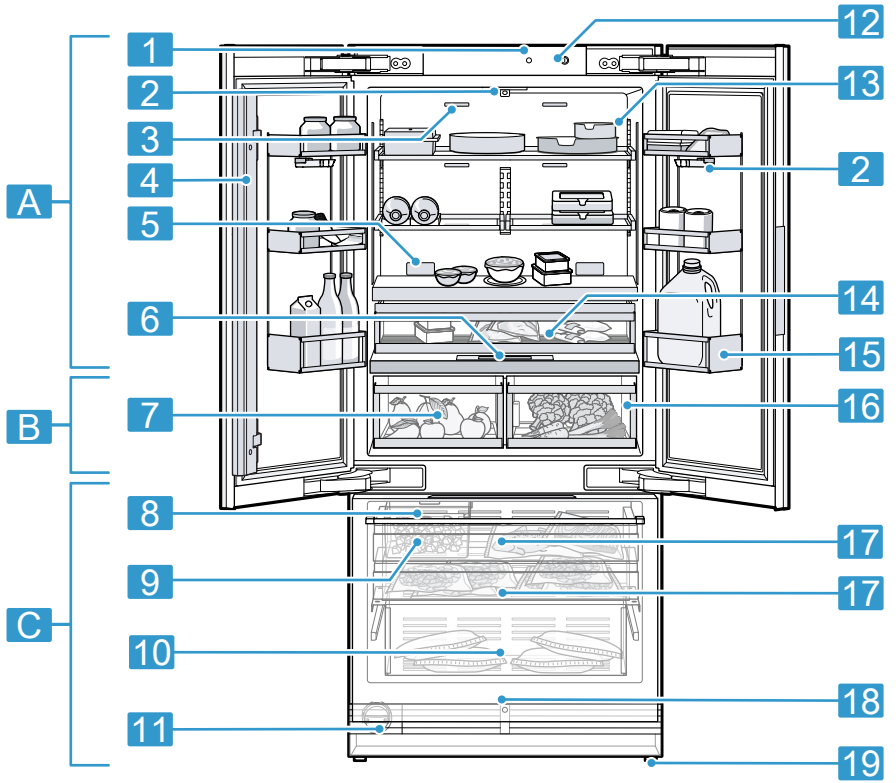
zh-tw 使用手冊

en Information for Use

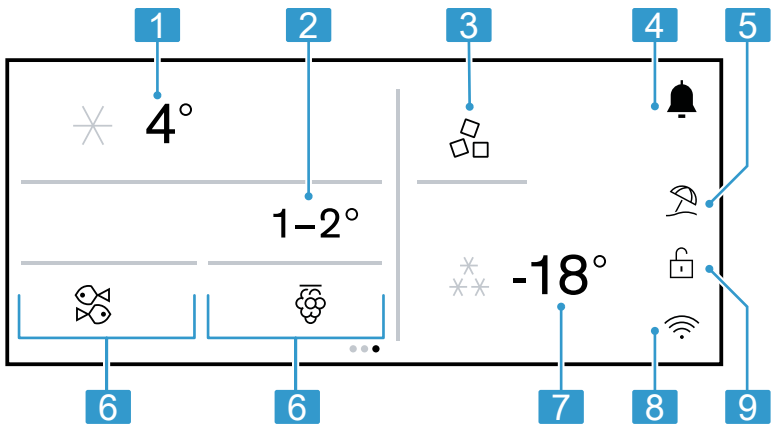
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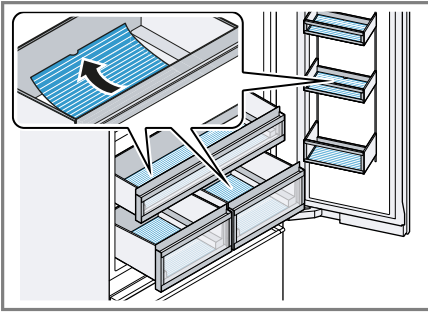
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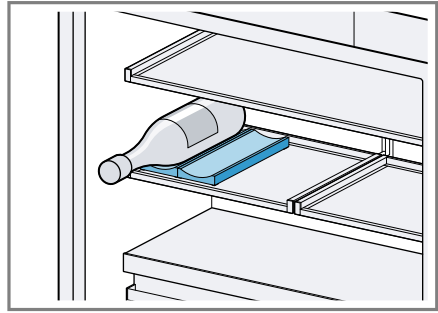
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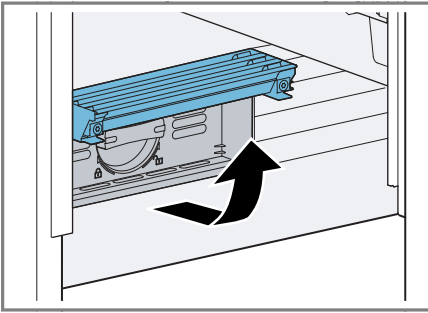
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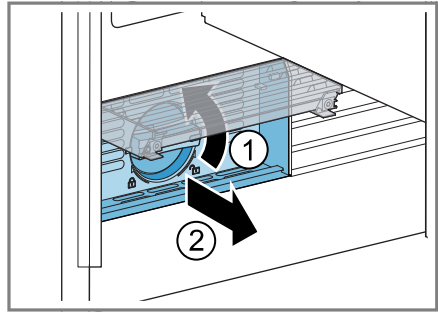
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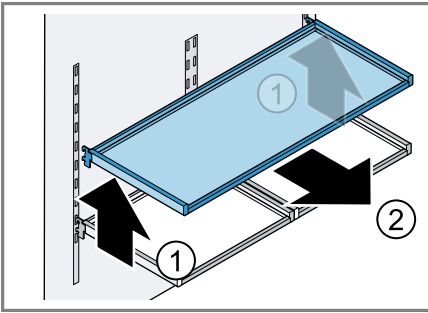
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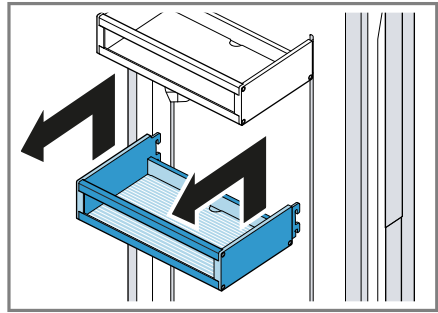
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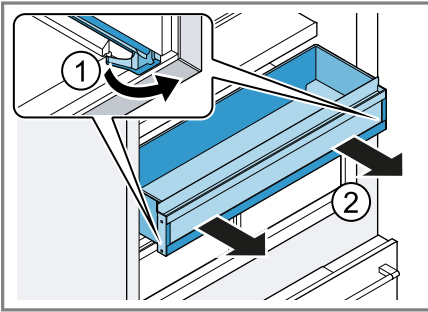
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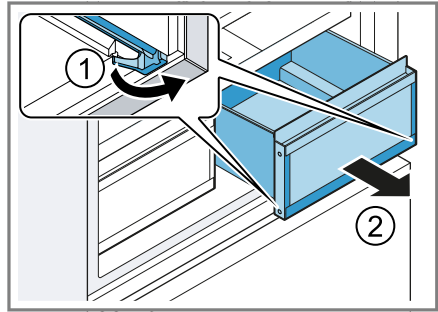
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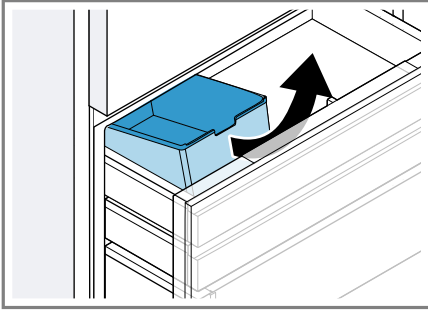
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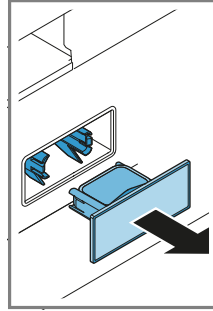
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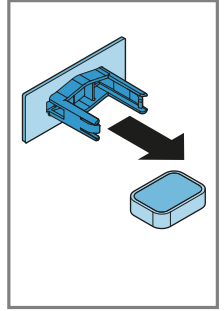
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更多訊息，請參考《用戶指南電子版》。



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## 1 安全性

請注意以下的安全提示說明。

### 1.1 一般提示說明

- 請仔細閱讀本說明書。
- 請妥善保管本說明書和產品資訊，以備日後查閱或提供給下一位使用者。
- 如本電器於運送途中受損，請勿連接。

### 1.2 依規定使用

本電器只能用於以下用途：

- 用來冷藏和冷凍食物以及製作冰塊。
- 僅限私人家庭和居家環境的室內區域。
- 本機可在海拔最高 2000 m 以下的環境使用。

### 1.3 使用者限制

凡年滿 8 歲的孩童和身體、感官或智力有缺陷之人士及缺乏相關經驗和／或知識之人士，應在負責安全使用機器人員的監督或指導下，瞭解使用機器可能帶來的危險後，方能使用本機。

孩童應受監護，以確保孩童不嬉玩電器。

孩童除非在監督下，否則不得進行清潔及保養的工作。

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

### 1.4 運輸安全

#### 警告 – 翻覆風險！

本電器很重，且上重下輕，可能會傾倒。

- ▶ 電器必須由兩人或多人搬運。
- ▶ 在安裝工作準備好之前，不要從托盤上取下電器。
- ▶ 門和抽屜需保持關閉，直到電器安裝完畢。

### **⚠ 警告 – 受傷風險!**

抬起電器時，沈重的重量可能會造成受傷。

- ▶ 請勿自行抬起電器。

## **1.5 安裝的安全性**

### **⚠ 警告 – 觸電風險!**

安裝不當可能導致危險。

- ▶ 僅限按規格銘板所提供之資訊連接並運行本電器。
- ▶ 僅限透過按規定安裝接地保護的插座將本電器連接到帶有交流電的主電源。
- ▶ 房屋電路安裝的接地系統必須按規定進行安裝。
- ▶ 切勿透過定時器或遙控器等外部開關裝置為本電器供電。
- ▶ 本機安裝完成後，必須可以方便地插入或拔除電源插頭，或者若無法方便地插入或拔除插頭，必須根據安裝規定的要求，在進行固定的電路安裝時應安裝切斷裝置。
- ▶ 安裝本電器時，請確保電源線未受到擠壓或損壞。  
電源線絕緣層若損壞可能發生危險。
- ▶ 請勿將電源線靠近熱源。

### **⚠ 警告 – 爆炸風險!**

若關閉本電器的通風口，製冷循環迴路萬一發生洩漏時，燃氣和空氣可能會形成易燃的混合體。

- ▶ 請勿關閉電器外殼或機身內部的通風口。

### **⚠ 警告 – 火災風險!**

使用電源延長線和未經授權的轉接器可能發生危險。

- ▶ 請勿使用電源延長線或多孔延長線。
- ▶ 僅使用製造商批准的轉接器和電源線。
- ▶ 若電源連接線過短，而且沒有更長的電源線，請聯絡專業的電氣公司來修改家用配電系統。

便攜式多孔延長線或行動電源可能會過熱並導致火災。

- ▶ 便攜式多孔延長線或行動電源不可置於電器背面。

### **⚠ 警告 – 翻覆風險!**

本電器很重，且上重下輕，可能會傾倒。

- ▶ 一旦電器未固定並且從托盤上取下，則必須由兩個或更多人安裝。
- ▶ 使用隨附的防傾倒支架固定電器。



- ▶ 安裝期間必須有人在旁監看本電器。

### **⚠ 小心 – 割傷風險!**

人員在觸摸到設備上銳利的邊緣時可能會被割傷。

- ▶ 請戴上防護手套。

## **1.6 使用安全性**

### **⚠ 警告 – 觸電風險!**

濕氣滲入可能會導致觸電。

- ▶ 本電器僅限於室內使用。
- ▶ 切勿將本電器置於高溫或潮濕處。
- ▶ 請勿使用蒸氣清潔機或高壓清潔機清潔本電器。

### **⚠ 警告 – 窒息風險!**

孩童有可能用包材將頭部套住或將自己纏住而造成窒息。

- ▶ 請確保孩童遠離包材。
  - ▶ 請勿讓孩童將包材當成玩具玩耍。
- 孩童可能會吸入或吞食小型零件而造成窒息。
- ▶ 請確保孩童遠離小型零件。
  - ▶ 切勿讓孩童把小型零件當成玩具玩耍。

### **⚠ 警告 – 爆炸風險!**

若製冷迴路損壞，則易燃的製冷劑可能溢出並爆炸。

- ▶ 切勿使用其他機械設備或非製造商建議使用的工具來加速除霜。
  - ▶ 用鈍物鬆開冷凍食品，例如木匙。
- 噴罐及其他內含易燃推進氣體和易爆物質的物品有發生爆炸的危險。
- ▶ 請勿將內含易燃推進氣體及易爆物質的物品存放在本電器內。

### **⚠ 警告 – 火災風險!**

在本電器內使用其他電器（例如熱水器或製冰器），該電器可能起火燃燒。

- ▶ 切勿在本電器內使用電器裝置。

### **⚠ 警告 – 受傷風險!**

罐裝的碳酸飲料可能有爆裂的危險。

- ▶ 請勿將罐裝的碳酸飲料存放在低於1 °C (34 °F) 的生鮮冷藏室或可調溫室內。
- ▶ 請勿將罐裝的碳酸飲料儲存在冷凍室。

外洩的易燃冷媒及有害氣體會損害眼睛。

- ▶ 請勿損壞冷媒迴路的配管及絕緣體。

### **⚠ 警告 – 凍傷風險!**

觸碰冷凍物品及低溫表面可能會凍傷。

- ▶ 請勿立即食用從冷凍室取出的冷凍食品。
- ▶ 避免皮膚長時間接觸冷凍室的冷凍食品、冰塊以及任何表面。

### **⚠ 小心 – 危害健康的風險!**

為避免食品受到污染，請遵照以下指示。

- ▶ 若長時間開啟電器門，電器的儲物格內部的溫度可能會大幅回升。
- ▶ 請定期清潔會與食物接觸到的表面以及可觸及範圍內的排流設備。
- ▶ 生肉和生魚先裝入合適的容器內再放冰箱，以避免接觸到其他食物或其血水滴落至其他食物上。
- ▶ 若長時間不使用冰箱 / 冰櫃，請關掉電源、進行除霜和清潔，並打開機門，以免發霉。

電器內的金屬材質或金屬外觀的部件可能含有鋁合金成份。酸性食物若是接觸到鋁合金的部件，可能會有鋁離子轉移至食物當中。

- ▶ 請勿食用受到污染的食物。

## **1.7 電器損壞**


### **⚠ 警告 – 觸電風險!**

電器損壞或電源線損壞時可能發生危險。

- ▶ 請勿使用受損的電器。
- ▶ 請勿拉扯電源線切斷電器電源。拔除電源線時，務必從插頭部位拉起。
- ▶ 若電器或電源線損壞，請立即拔除電源線插頭或關閉保險絲盒的保險絲以及關閉水龍頭。
- ▶ 請聯絡客戶服務。 → 頁次33

不當維修可能導致危險。

- ▶ 僅有合格的專業人員才可維修電器。
- ▶ 僅限使用原廠耗材來維修電器。
- ▶ 若本機電源線或機器連接線損壞，請務必向製造商或客戶服務購買專門的電源線或專門的機器連接線，僅由受過訓練的專業技術人員來進行維修或更換損壞的電源線。

 **警告 – 火災風險!**



若是管路損壞，則易燃冷媒及有害氣體可能會因外洩而自燃。

- ▶ 請移除電器周圍的明火或火源。
- ▶ 讓室內通風。
- ▶ 關閉機器。
- ▶ 拔除電源線插頭或關閉保險絲盒中的斷路器。
- ▶ 請聯絡客戶服務。 → 頁次33

## 2 避免財物損失

### 注意!

由於本電器的重量很重或是因為電器滾輪傾斜，移動時可能會損壞地面。

- ▶ 使用手推車運輸本電器。
- ▶ 移動本電器時，請採取地面保護措施，並請勿採之字形方式移動。

無空氣循環機制可能導致電器外殼出現冷凝現象。

- ▶ 請勿移除電器背面上的墊片。
- ▶ 除非安裝說明中指示，否則請勿移除電器側面的墊片。

關閉機門時，翻開的對開門中柱的可能損壞電器。

- ▶ 切勿手動翻開對開門中柱。
- ▶ 對開門中柱若處於翻開，請在關閉機門前將它翻回。

坐在 / 倚靠底座、儲存室或機門等處或藉這些部分攀高，可能會損壞本電器。

- ▶ 請勿倚靠或踏在底座、儲存室或機門上。

水壓過低或過高都可能影響到電器功能。

- ▶ 確保供水設備的水壓最低為 200 kPa (2 bar)，最高為 800 kPa (8 bar)。
- ▶ 若水壓超過規定的最大值，則必須在飲用水接口和電器軟管組之間安裝一個減壓閥。

更改或損壞水管可能導致財物損失及機體損壞。

- ▶ 切勿彎折、擠壓、更改或割斷水管。
- ▶ 僅限使用隨附的水管或原廠備用水管。
- ▶ 切勿重複使用任何用過的水管。

油污可能會將塑膠零件及機門封條侵蝕出許多細微孔洞。

- ▶ 請保持塑膠零件及機門封條處無油脂。

電器的金屬材質部份或外觀具有金屬材質效果的部份可能含有鋁。當鋁接觸酸性食物時，會腐蝕並變色。

- ▶ 僅可在電器中存放有包裝的食物。
- 若用洗碗機清洗配件和附件，它們可能因此變形或褪色。

- ▶ 切勿用洗碗機清洗配件和附件。

## 3 環境保護和節省能源

### 3.1 廢棄包材處理

包材符合環保要求且可回收。

- ▶ 請分類處理各組件。

### 3.2 節約能源

依此指示操作，電器的耗電量將會更低。

#### 選擇安裝地點

- 應避免陽光直射電器。
- 電器安置地點需儘可能遠離加熱器、爐灶以及其他熱源：
  - 與電磁爐或瓦斯爐需保持 30 mm 的距離。
  - 與油爐或煤爐需保持 300 mm 的距離。
- 請勿覆蓋或堵住外部出口口。

#### 以節約能源方式使用本電器

**注意事項：** 配件安裝位置不得影響電器的能源消耗。

- 本電器開啟的時間不可過久並且應小心關上。
- 請勿覆蓋或堵住內部通風口或外部出口口。
- 請從保冷袋中取出購買的食物，並迅速放入本電器內。
- 溫熱的食物和飲料在放入前請先冷卻。
- 放入冷藏室解凍的冷凍物品，可利用冷凍物品本身的低溫幫助冷藏室保持溫度。
- 請在食物和本電器背板之間留有一定的空間。
- 請用吸塵器吸除外圍通風格柵上的積塵。

## 4 安裝和連接

### 4.1 出貨內容物清單

拆開包裝後，請檢查所有零件於運送途中有無受損以及交付的產品是否齊全。若發現有問題，請聯繫購買機器的供應商或者聯絡本公司的客戶服務 → 頁次 33。

產品清單包括：


- 配置與配件<sup>1</sup>
- 安裝零件
- 安裝說明書
- 使用說明書
- 客戶服務目錄
- 保固卡<sup>2</sup>
- 能源標籤
- 關於耗電量和噪音的資訊
- Home Connect詳細資訊

### 4.2 安裝地點考量要件

#### 警告

**爆炸風險！**

本電器若是架設在狹小空間裡，製冷循環迴路萬一發生洩漏時，燃氣和空氣可能會形成易燃的混合體。

- ▶ 安裝本電器時，必須達到每 8 g 冷媒至少能夠分配到 1 m<sup>3</sup>的空間。冷媒量資訊標示在家電銘牌上。→ /

**16**

電器的重量將視機型而定，出廠時最重可達 225 公斤。

安裝的地面必須足夠堅固，才能承受電器的重量。

本冰箱適用於環境溫度為 10 °C 至 43 °C 的情況。

在允許的室內溫度下，本電器的運轉功能才會完整。

如果在室溫較低的情況下操作電器，可以排除電器在室溫 5 °C 以下損壞的可能性。

### 4.3 安裝電器

- ▶ 請按照隨附之安裝說明書安裝電器。

### 4.4 第一次使用本電器的事前準備工作

1. 取出提供資訊的文件。
2. 拆除保護貼膜和搬運固定條，例如膠條和紙板。
3. 第一次清潔本電器。→ 頁次 28

### 4.5 將本電器連接至飲用水接口

**要求**

- 接水口上裝有一個角閥，安裝好本電器後即可輕易觸及。
- 已檢查好接水口並確認可達飲用水標準。

1. 將飲用水接口徹底沖洗乾淨，直到飲用水不再出現沈積物或混濁。

如果飲用水中一直出現沈積物或混濁，請安裝外接式過濾器。

2. 請按照隨附之安裝說明書安裝飲用水接口。

### 4.6 接通電器電源

1. 將電源線的連接器插入電器。
2. 將電器電源線的插頭插入電器附近的電源插座。

電器的連接資料位在規格銘板上。

→ / **16**

3. 檢查電源插頭是否牢固。
- ✓ 本電器已可開始使用。

<sup>1</sup> 依電器的配備而定

<sup>2</sup> 只於特定國家

## 5 深入瞭解

### 5.1 電器

可在此查看電器的相關組件一覽。

→ **圖 1**

<b>A</b>	冷藏室 → 頁次25
<b>B</b>	生鮮冷藏室 → 頁次25
<b>C</b>	冷凍室 → 頁次26
<b>1</b>	開門輔助工具 (冷藏室)
<b>2</b>	攝影機
<b>3</b>	內部通風口 (冷藏室)
<b>4</b>	配備冷凝防護的門中柱 → 頁次12
<b>5</b>	過濾網 → 頁次16
<b>6</b>	操作面板 → 頁次14
<b>7</b>	生鮮冷藏盒 → 頁次15
<b>8</b>	製冰機 → 頁次27
<b>9</b>	儲冰盒 → 頁次15
<b>10</b>	已掛入的冷凍儲藏盒 → 頁次15
<b>11</b>	過濾器 → 頁次27
<b>12</b>	電源開關
<b>13</b>	內部照明
<b>14</b>	儲藏盒 → 頁次15
<b>15</b>	大型瓶罐門邊置物架 → 頁次15
<b>16</b>	規格銘板 → 頁次34
<b>17</b>	抽拉式冷凍存放盒 → 頁次15
<b>18</b>	開門輔助工具 (冷凍室)
<b>19</b>	螺旋底腳

**注意事項：** 電器的實際配置和尺寸可能與圖示有差異。

### 5.2 操作面板



可透過操作面板設定電器的所有功能並獲得有關操作狀態的資訊。

→ **圖 2**

<b>1</b>	可讓您調整冷藏室。
<b>2</b>	顯示儲存盒的溫度，以°C或°F為單位。
<b>3</b>	可讓您調整製冰產量。
<b>4</b>	▲打開通知中心。
<b>5</b>	會顯示所設定的模式。
<b>6</b>	可讓您調整生鮮冷藏室。
<b>7</b>	可讓您調整冷凍室。
<b>8</b>	會顯示Home Connect的狀態，例如：Home Connect已啟動或已關閉。
<b>9</b>	啟動或關閉顯示螢幕的按鍵鎖。

#### 操作邏輯

螢幕的部分區域採觸控式操作。按下按鍵，即可啟用設定。啟用的設定會在螢幕上以藍色標示。反覆按壓顯示螢幕上的對應按鍵，即可變更或停用已啟用的設定。

符號	說明
①	在螢幕上顯示其他資訊
	啟動功能
	關閉功能

## 6 配置

電器的配置視機型而定。

### 6.1 層架

#### 注意!

層架掛鉤若是掛歪，可能會刮傷冷藏室背板。

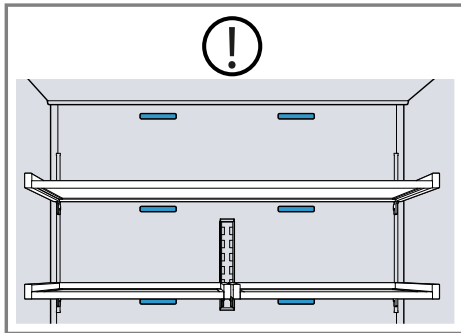
- ▶ 確保層架水平放置且掛鉤有完全卡入。

若要依需求變換層架配置，您可以取出層架並將它重新插入至其他位置。

→ 「取出層架」，頁次29

#### 注意事項

為不影響空氣流通，請勿遮蓋內部通風口。



### 6.2 儲藏盒

儲藏盒的溫度比冷藏室低。溫度偶爾可能低於 0 °C。

為使儲藏盒內的溫度能達到接近 0 °C，請將冷藏室溫度設為 2 °C。

儲藏盒的溫度較低，適合存放魚、肉和香腸等容易腐敗的食物。

### 6.3 生鮮冷藏盒

為了讓生鮮冷藏盒能夠自動調整成適合食物的正確空氣濕度及溫度，請您善用生鮮冷藏室的各種儲藏設定。

將無包裝的生鮮蔬果存放在生鮮冷藏盒內。

將切好的蔬果蓋上蓋子或裝入密封容器內存放。

基於衛生因素，請勿將蔬果與魚肉一同放在生鮮冷藏盒內。

根據儲藏量及儲藏的食物種類而定，生鮮冷藏盒內可能會凝結水珠。

請用乾布擦拭冷凝水。

為能保持最佳品質和風味，易凍壞的蔬果應存放在本電器外，約 8 °C

(46 °F) 至 12 °C (54 °F) 的溫度下，例如：鳳梨、香蕉、柑橘類、小黃瓜、節瓜、椒類、番茄和馬鈴薯。

### 6.4 抽拉式冷凍存放盒

將抽拉式冷凍存放盒拉出後，所有物品一目了然，可快速拿取冷凍品。

### 6.5 已掛入的冷凍儲藏盒

將大件的冷凍物品存放在掛入的冷凍儲藏盒內。

### 6.6 門邊置物架

若要依需求變更門邊置物架配置，可取出門邊置物架並將它重新插入至其他位置。

→ 「取出門邊置物架」，頁次29

### 6.7 儲冰盒

啟動製冰後，冰塊會自動存放在儲冰盒內。

#### 注意!

製冰機可能被存放於儲冰盒內的食物或物品卡住或損壞。

- ▶ 切勿在儲冰盒內存放食物或物品。

## 6.8 攝影機

每次關門時，相機都會拍攝冷藏室、生鮮冷藏室和冷藏室門內部的照片。您可以使用Home Connect App和行動裝置存取照片。請啟用相機

**注意事項：** 為使相機以良好的畫質拍攝照片，請慢慢關閉電器門。關門速度過快會導致照片模糊。攝影機不乾淨也可能導致照片不清晰。

→ 「清潔攝影機」，頁次29

## 6.9 氣味濾除器

過濾網可過濾冷藏室中的異味，必要時可更換。

→ 「更換過濾網」，頁次29

## 6.10 配件

請使用原廠配件。原廠配件是專為本電器所設計。您的電器配件取決於機型而定。

### 防滑墊

防滑墊可防止瓶子和食物滑動。根據儲藏量及儲藏食物而定，防滑墊上可能會形成冷凝水。必要時請取出防滑墊，並用乾布擦拭掉冷凝水。

→ 圖 3

### 蛋盒

請將蛋放在蛋盒裡。

### 可變式瓶架

您可將瓶罐安全地存放在可變式瓶架上。

→ 圖 4

### 乙烯吸收劑

重要的安全提示說明以及安裝與使用資訊，請參閱隨附的乙烯吸收劑安裝說明書。

容易被乙烯催熟的水果和蔬菜在乙烯吸收劑的幫助之下可延緩熟成，拉長保鮮時間。安裝和重置乙烯吸收劑

### 安裝乙烯吸收劑

▶ 請依照乙烯吸收劑的安裝說明書，安裝乙烯吸收劑。

### 使用補充套件

▶ 請依照乙烯吸收劑的安裝說明書，安裝補充套件的組件。

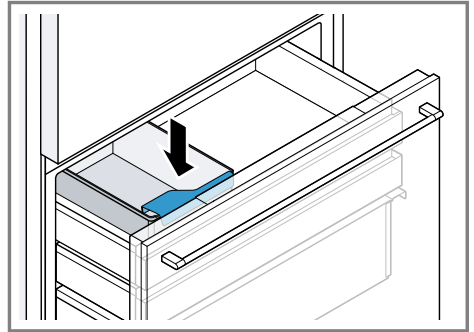
**注意事項：** 如需補充套件，請洽詢客戶服務或前往本公司官方網站。

### 冰鏟

使用冰鏟可取出定量的冰塊。

### 提示

將冰鏟放在儲冰盒的前面。



## 7 首次使用前

### 7.1 進行首次啟動

#### 要求

- 本電器已按照隨附安裝說明書安裝。
- 本電器已完成電氣連接。→ 頁次13


1. 請從總開關開機。→ 圖 1/12
2. 關上電器門，等待3分鐘，然後重新打開。
3. 選擇語言，然後按一下>。
4. 若要確認螢幕上的資訊，請按一下>。
5. 若要啟用開門輔助，點一下>並遵照螢幕上的指示操作。



6. 若要變更濾水器類型，請按一下「Change filter type」，然後遵照顯示螢幕上的指示操作。
7. 依照螢幕上的說明檢查水管連接，然後按下>確認。
8. 若要確認摘要，請按一下>
9. 若要完成初始化，請按一下✓。
- ✓ 本電器重新啟動，而螢幕會顯示動畫。
10. 或者點選<sup>[x]</sup>，選擇所需的語言，然後按下✓確認。
11. 按一下>。
12. 使用>啟動Home Connect助理，然後遵照螢幕上的指示操作。  
**注意事項：** 如果您跳過Home Connect助理，螢幕上將出現其他手動設定。
  - 選擇溫度單位「°C」或「°F」。
  - 選擇時間格式「12」或「24」。
  - 設定時間，然後按下>確認。
  - 按下>確認氧化防護。
  - 使用>啟動乙烯吸收劑的安裝，然後遵照螢幕上的指示操作。
14. 若要確認螢幕上的資訊，請按一下>。
15. 使用✓完成首次啟用。

## 8 基本操作

### 8.1 啟動本電器

1. 請從總開關開機。→ 
- ✓ 本電器開始製冷。
2. 設定所需的溫度。→ *頁次17*

### 8.2 操作注意事項：

- 電器啟動電源後，需要好幾個小時才能達到所設定的溫度。  
未達設定溫度前，請勿放入食物。
- 設備正面和側壁會暫時稍微發熱。這可防止出現凝結的水珠。

- 關上門時，可能會形成負壓。機門很難重新打開。請稍候片刻，等待壓力達到平衡狀態。
- 電器中的溫度會因以下情況而變化：
  - 打開電器的頻率
  - 負重量
  - 儲存新鮮食物的溫度
  - 環境溫度
  - 陽光直射

### 8.3 關閉本電器

- ▶ 從總開關開機。→ 

### 8.4 設定溫度

#### 設定冷藏室溫度

1. 按一下溫度顯示（冷藏室）。
2. 滑動至所需的溫度設定。  
冷藏室的建議溫度是 4 °C (39 °F)。

#### 設定冷凍室溫度

1. 按一下溫度顯示（冷凍室）。
2. 滑動至所需的溫度設定。  
冷凍室的建議溫度是 -18 °C (0 °F)。

### 8.5 生鮮冷藏室存放設定

您可透過預設的存放設定調整生鮮冷藏室的溫度和濕度。

**提示：** 其他設定可在 Home Connect App 中進行。

#### 調整生鮮冷藏室儲藏設定

1. 按下生鮮冷藏室儲藏設定。
2. 滑動到所需的儲藏設定，然後按下<確認。

### 8.6 按鍵鎖

按鍵鎖可防止本電器意外或錯誤的操作。

**注意事項：** 自動按鍵鎖可長期啟動或關閉。

**開啟按鍵鎖**

- ▶ 按住  3秒。
- ✓  亮起。

**關閉按鍵鎖**

- ▶ 按住  3秒。



**9.2 基本設定概覽**

您可以在此查看基本設定和出廠設定一覽。基本設定視機器配備而定。

**🎵 「Sounds」**

設定	選擇	說明
Interaction sounds	「Standard」 / 「Loud」 / 「Quiet」 / 「Off」	設定音量。
Notification sounds	「Standard」 / 「Loud」 / 「Quiet」 / 「Off」	設定音量。
Process sounds	「Standard」 / 「Loud」 / 「Quiet」 / 「Off」 30 「s」 / 3 「min」 / 10 「min」	設定音量。 設定重複次數。

**💡 「Interior lighting」**

設定	選擇	說明
Brightness	1 - 6 	設定內部照明1至6。 啟動或關閉自動內部照明。
Light interaction		操作電器時啟動或關閉已自訂的照明。

**🔔 「Notifications」**

設定	選擇	說明
Info layer		啟動或關閉「Info layer」。
Pop-up hints		啟動或關閉「Pop-up hints」。
Hidden notifications	Reset	「Hidden notifications」再次顯示。


**9 基本設定****9.1 變更基本設定**

1. 滑動至「Settings」。
2. 滑動至所需的基本設定，然後按一下。
3. 變更基本設定



 「Language」

設定	選擇	說明
Language	請參閱螢幕上的資訊	設定操作語言。

 「Time & Units」

設定	選擇	說明
Time	請參閱螢幕上的資訊 	遵照螢幕上的指示操作並設定時間。 啟動或關閉自動時間。
Time format	「12」 / 「24」	設定時間格式。
Temperature unit	「°F」 / 「°C」	設定溫度單位



 「Advanced」

設定	選擇	說明
Demo mode		啟動或關閉展示模式。本電器在展示模式下不會製冷。 <b>注意事項：</b> 展示模式僅於本電器啟動後一段時間內可供使用。
Display rest mode		啟動或關閉睡眠模式。
Factory settings	Restore	將電器回復到原廠設定

 「Appliance」



設定	選擇	說明
Automatic fast freezing		啟用或停用自動急速冷凍。
Door opening assist	請參閱螢幕上的資訊	啟動、設定或關閉冷藏室和冷凍室的自動開門輔助。
Introduction to the appliance	Start	個人化並深入瞭解本電器。

 「Home network」

設定	選擇	說明
WiFi		啟動或關閉「WiFi」。
Home Connect assistant	請參閱螢幕上的資訊	設置Home Connect。 → 頁次23
Camera		啟動或關閉攝影機。

設定	選擇	說明
Network information	請參閱螢幕上的資訊	Home Connect顯示網路資訊。
Network credential reset	Confirm	重置Home Connect設定

## 「Display」

設定	選擇	說明
Brightness	1 - 6 	設定螢幕照明1至6。 啟動或關閉自動顯示螢幕照明。
Reduced home screen		待機模式下，螢幕上的內容會減少，並突出顯示已打開的抽屜。
Child lock	請參閱螢幕上的資訊	啟動或關閉「Child lock」。

## 10 附加功能

請確認您所購買的電器具有哪些可進行設定的附加功能。透過Home Connect App設定其他功能。

### 10.1 急速冷藏

急速冷藏一旦啟動，冷藏室會下降至最低溫度。  
在冷藏室中存放大量食物之前，先啟動急速冷藏。

**注意事項：** 若啟動急速冷藏，噪音會增加。

#### 開啟急速冷藏

- 按一下溫度顯示（冷藏室）。
  - 按一下✕。
- ✓ ✕會在溫度顯示器上亮起（冷藏室）。

**注意事項：** 本電器將在約6小時後繼續以正常模式運轉。

#### 關閉急速冷藏

- 按一下溫度顯示（冷藏室）。
  - 按一下✕。
- ✓ 溫度顯示（冷藏室）上的✕熄滅。

- ✓ 隨即顯示先前設定的溫度。

### 10.2 自動急速冷凍

使用自動急速冷凍功能時，冷凍室的溫度會降至比正常模式還要低。藉此可更快速讓食物冷凍。

若將新鮮食物由右側開始置入掛上的冷凍儲存盒內，自動急速冷凍會啟動。自動急速冷凍啟動時，✱✱會亮起，您同時也會聽見更多電器運轉的噪音。自動急速冷凍運作結束後，本電器會切換回正常模式。

**注意事項：** 要啟用和停用自動急速冷凍，請參閱基本設定。→ 頁次19

#### 取消自動急速冷凍

- 按一下溫度顯示（冷凍室）。
  - 按一下✱✱。
- ✓ 溫度顯示（冷凍室）上的✱✱熄滅。  
✓ 隨即顯示先前設定的溫度。

### 10.3 手動 急速冷凍

急速冷凍一旦被啟動，冷凍室會儘可能地降到低溫。  
在您放入超過 2 公斤的食物到冷凍室之前，請讓 急速冷凍 先啟動 4 至 6 小時。

使用急速冷凍可加快製冰速度。  
若想充份發揮電器的冷凍能力，請您使用急速冷凍。

→ 「冷凍能力的先決條件」，頁次26

**注意事項：**若啟動急速冷凍，噪音會增加。

### 開啟手動急速冷凍

1. 按一下溫度顯示（冷凍室）。
  2. 按一下\*\*。
- ✓ \*\*會在溫度顯示器上亮起（冷凍室）。

**注意事項：**本電器將在約8小時後繼續以正常模式運轉。

### 關閉手動急速冷凍

1. 按一下溫度顯示（冷凍室）。
  2. 按一下\*\*。
- ✓ 溫度顯示（冷凍室）上的\*\*熄滅。  
✓ 隨即顯示先前設定的溫度。

## 10.4 假期模式

如果您長時間不在，可開啟本電器節能的假期模式。

### 小心

#### 危害健康的風險！

假期模式啟動時，冷藏室的溫度會上升。溫度上升可能滋生細菌，使食物變質。

- ▶ 假期模式開啟時，請勿在冷藏室存放食物。

本電器將自動調節溫度。

冷藏室	14 °C (58 °F)
生鮮冷藏室	4 °C (40 °F)
冷凍室	溫度不變

**注意事項：**使用假期模式時，將關閉製冰功能。

## 10.5 自動開門輔助

自動開門輔助將協助您打開冰箱門。

**注意事項：**如何啟動、設定或關閉自動開門輔助，請參閱基本設定。→ 頁次19

### 藉由自動開門輔助開啟冰箱門

#### 注意！

反覆先行關閉冰箱門可能導致自動開門輔助裝置磨損或故障。自動開門輔助裝置尚未收回時，切勿關閉冰箱門。

- ▶ 若您還是關上了冰箱門，請讓它關上5分鐘。自動開門輔助裝置會自行重新調整。

1. 按壓冰箱門中間。
- ✓ 自動開門輔助裝置即會伸出並打開一條門縫。
2. 手動開啟冰箱門。

若您在3秒內未繼續打開冰箱門，自動開門輔助裝置即會收回並將門關上。

## 10.6 睡眠模式

為讓您在休息模式下仍可使用本電器，睡眠模式會關閉所有非必要的功能。

睡眠模式期間將關閉以下功能：

- 急速冷藏
- 自動急速冷凍和手動急速冷凍
- 警報
- 製冰
- 內部照明
- 聲音訊號
- 操作面板的訊息

#### 注意事項

- 睡眠模式期間，會降低操作面板的照明亮度。
- 要啟動睡眠模式，請參閱基本設定。  
→ 頁次19

## 11 警報

### 11.1 機門警示

如果箱門打開時間較長，箱門警報將自動啟動。

警示音響起，且出現▲「Door alarm cooling and freezer compartment」。

#### 關閉箱門警報

- ▶ 關閉電器門或按一下▲。
- ✓ 警示音已關閉。

### 11.2 溫度警示

當冷凍室溫度偏高時，將發出溫度警示。

警示音響起且▲「Temperature alarm」亮起。

#### 小心

##### 危害健康的風險！

解凍時會滋生細菌，冷凍物品可能變質。

- ▶ 請勿將半解凍或已解凍的冷凍物品重新冷凍。
- ▶ 只有將食物烹煮或油炸後才能重新冷凍。
- ▶ 冷凍食物超過最長保存期限便不再適合存放。

溫度警報會在下列情況自動啟動：

- 電器開始運轉。  
待溫度達到設定值後，才放入食物。
- 儲存大量新鮮食物。  
放入大量食物前，請先啟動 急速冷凍。
- 冷凍室門開啟時間過長。  
檢查冷凍物品是否呈半解凍或已解凍狀態。

#### 關閉溫度警示

- ▶ 按一下「Yes, see highest temp.」，然後按下「OK」確認。
- ✓ 警示音已關閉。

## 12 Home Connect

本電器具備聯網功能。將電器連線至行動終端裝置，以便利用Home Connect APP操作電器的功能。

Home Connect服務只在部分國家提供。Home Connect的功能是否可用取決於您所在國家是否提供Home Connect的服務。如需相關資訊，請前往：[www.home-connect.com](http://www.home-connect.com)。

如需使用Home Connect，首先必須建立與家用網路（Wi-Fi<sup>1</sup>）和Home Connect APP的連線。開機後請至少等待鐘頭，直到內部機器初始化完成。然後再安裝Home Connect。

Home Connect APP將引導您完成整個登入過程。請按Home Connect App上的指示說明進行設定。

**提示：**同時，也請注意在Home Connect App的提示說明。

#### 注意事項

- 請確保利用Home Connect App操作本電器時，也應遵循使用說明書的安全提示說明。  
→ 「安全性」，頁次7
- 請務必以在本電器上操作為優先。在本電器上進行操作期間，將無法透過Home Connect App 操作。

### 12.1 設定Home Connect APP

1. 將 Home Connect App安裝到行動終端裝置上。
2. 啟動Home Connect APP並設定Home Connect的存取。

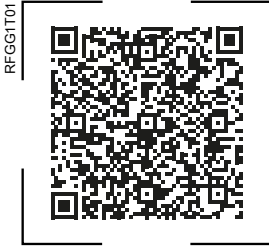
Home Connect APP將引導您完成整個登入過程。

<sup>1</sup> Wi-Fi 為 Wi-Fi Alliance 的註冊商標。

## 12.2 設定 Home Connect

### 要求

- Home Connect App已安裝在行動終端裝置上。
  - 本電器的安裝地點可以接收到WLAN家用網路 (Wi-Fi)。
1. 打開Home ConnectApp，然後掃描以下QR-Code。



2. 請遵守Home Connect APP的指示說明。

## 12.3 遠端遙控診斷

若希望聯絡客戶服務，電器應連線至Home Connect伺服器，同時在使用本電器的國家提供有遠端診斷，則客戶服務即可透過電器上的遠端遙控診斷存取本電器。

**提示：** 有關您所在國家可用的遠端診斷詳細資訊和提示說明，請查看當地網站的服務／支援頁面：[www.home-connect.com](http://www.home-connect.com)

## 12.4 資料保護

請您注意資料保護的相關提示說明。電器在第一次連線至與網際網路相連的家用網路時，將傳輸下列各類資料至Home Connect伺服器（首次註冊）：

- 唯一電器標識（包括機器密鑰和已安裝的Wi-Fi通訊模組的MAC位址）。
- Wi-Fi通訊模組的安全證書（資訊技術的连接保障）。
- 您家電器目前的軟體和硬體版本。
- 將之前任何的狀態恢復至原廠設定。

首次註冊是準備Home Connect功能供使用，並在您第一次想使用Home Connect功能時才會需要註冊。

### 注意事項

- 請注意，Home Connect功能只有透過Home Connect App時才能使用。您可在Home Connect App中檢索資料保護的相關資訊。
- 電器外的使用者、人員或房間可能會被攝影機拍攝到，因而顯示在Home Connect App中。這類照片將在Home Connect系統中進行處理，以便在Home Connect App中使用。有關資料處理的資訊，可以在Home Connect App中存取。

## 12.5 Home Connect連線狀態

此處可查看Home Connect連線的狀態概覽。

符號	說明
	本電器已連至Home Connect App。
	本電器未連至Home Connect App。
	本電器尚未與家用網路連線。
	遠端遙控診斷已啟用。

## 13 服務設定

可進行各種不同的服務設定。

### 13.1 變更服務設定

1. 滑動至「Service」。
2. 滑動至所需的服務設定，然後按一下。
3. 更改服務設定。


## 13.2 服務設定概覽

可於此處查看服務設定概覽。

### 「Quick guide」

設定	選擇	說明
請參閱螢幕上的資訊	Cooling drawer removal Upper freezer drawer removal Particle water filter cleaning Activated charcoal water filter replacement	在螢幕上顯示逐步說明書。 按一下所需的說明書，然後遵照螢幕上的指示操作。

### 「Holiday mode」

設定	選擇	說明
Holiday mode		啟動或關閉假期模式。 → 「假期模式」，頁次21

### 「Filter management」

設定	選擇	說明
Water filter saturation Air filter saturation Ethylene absorber saturation	請參閱螢幕上的資訊	會顯示濾水器狀態。 顯示過濾網狀態。 會顯示乙烯吸收劑狀態。

### 「Appliance information」

設定	選擇	說明
請參閱螢幕上的資訊	E-Number: Serial number: FD (production date): Z-Number: MAC-Address: WLAN SSID: IPv4-Address: IPv6-Address:	會顯示本電器相關資訊。



## 14 冷藏室

冷藏室可存放乳製品、蛋、準備好的菜餚、烘焙食品、已打開的罐頭和硬質起士。

溫度設定範圍為 2 °C (46 °F) 至 8 °C (36 °F)。

冷藏室可保存非常容易變質的食物一段時間。設定的溫度愈低，食物的保鮮時間就愈長。

### 14.1 將食物存放到冷藏室的秘訣

- 請僅存放生鮮和完整的食物。
- 請將食物密封包裝或蓋好存放。
- 為不影響空氣循環以及避免食物結凍，請勿將食物放在內部通風口前方或直接靠在後壁上。
- 熱食和熱飲在放入電器前必須先冷卻。
- 請注意製造商提供的保存期限或使用期限。

### 14.2 冷藏室裡的冷卻區

對流冷卻系統可使空氣在冷藏室中均勻循環，確保各層架的溫度恆定。

#### 最冷的區域

最冷區域位於後壁的下方區域。

**提示：** 請將容易腐壞的食物，例如魚、香腸和肉存放在生鮮冷藏室。

→ 「生鮮冷藏室」，頁次25

## 15 生鮮冷藏室

新鮮食物在生鮮冷藏室的保鮮時間是冷藏室的三倍。



利用預先定義好的儲藏設定，可將溫度設為 0 °C (32 °F) 至 3 °C (37 °F)。

新鮮保存技術可更好地保持食物的新鮮度。低溫和最佳濕度是確保新鮮食物理想的保存條件。

## 15.1 生鮮冷藏室的存放建議

儲藏設定	食物
 Fruit & Vegetables	水果和蔬菜混合儲藏
 Fruit	水果
 Vegetables	蔬菜
 Meat	肉類
 Fish	魚類和海鮮
 Beverages	飲料
 Cold cuts/Sausages	冷盤和香腸製品
 Cheese	乳酪和乳製品
 Mixed load	混合儲藏

**提示：** 水果、蔬菜、飲料和零食可冷凍至 0 °C (32 °F) 以下。

儲藏設定和僅可用於「Meat」和「Fish」。

### 15.2 生鮮冷藏室在 0 °C (32 °F) 下的存放時間

儲藏時間取決於食物原有的品質。

食材	儲藏時間
新鮮魚類、海鮮	最多 3 天
家禽、肉類（已煮 / 炒過）	最多 5 天
牛肉、豬肉、羊肉、香腸製品（冷盤肉片）	最多 7 天
燻魚、青花菜	最多 14 天
沙拉、茴香、杏桃、李子	最多 21 天
軟起司、優格、乾酪、白脫牛奶、花椰菜	最多 30 天

## 16 冷凍室

冷凍室內可存放冷凍食物、將食物冷凍及製作冰塊。

溫度設定範圍為  $-16^{\circ}\text{C}$  ( $3^{\circ}\text{F}$ ) 至  $-24^{\circ}\text{C}$  ( $-11^{\circ}\text{F}$ )。

食物進行長期儲存溫度應在  $-18^{\circ}\text{C}$  ( $0^{\circ}\text{F}$ ) 以下。

冷凍室可讓您長時間存放容易腐壞的食物。低溫可延緩或停止食物變質。

### 16.1 冷凍能力

冷凍能力代表可在特定小時數內冷凍的最大新鮮食物量。

關於冷凍能力，請查看家電銘牌上的說明。→ 

冷凍能力的先決條件

### 16.2 充份利用冷凍室容積

瞭解如何在冷凍室內放入大量的冷凍物品。

1. 取出冷凍室中所有的配件。→ 頁次 29
2. 將食物直接存放在層架上以及冷凍室底層。

### 16.3 將食物存放到冷凍室的秘訣

- 請將食物密封包裝存放。
- 請勿將準備結凍的食物與已結凍的食物靠在一起。
- 將食材平均分配並平鋪在掛入的冷凍儲藏盒內。

### 16.4 冷凍新鮮食物的秘訣

- 只可冷凍新鮮無損壞的食物。
- 請將食物分成適當份量再放入冷凍庫。
- 處理過的食物較生食更為合適。
- 冷凍蔬菜前，先將蔬菜洗淨、切菜、川燙。
- 冷凍水果前，先將水果洗淨、去核、去皮，最後可添加糖或抗壞血酸劑。

- 適合冷凍的食物包括例如：烘焙產品、魚和海鮮、肉、野味和家禽、剝殼的雞蛋、起司、奶油、凝乳乾酪、熟食和剩菜。
- 不適合冷凍的食物包括例如：生菜、蘿蔔、帶殼的雞蛋、葡萄、生蘋果和梨、優格、酸奶油、法式奶油和美乃茲。

### 包裝冷凍物品

合適的包裝材料及正確的包裝方式能有效保留產品品質以及避免凍傷。

1. 請將食物放入包裝袋內。
2. 擠出袋中的空氣。
3. 將包裝封口密閉，使食物味道或水分不流失。
4. 可在包裝上註明冷凍內容物和冷凍日期。

### 16.5 冷凍物品在 $-18^{\circ}\text{C}$ ( $0^{\circ}\text{F}$ ) 下的保存時間

食材	儲藏時間
魚、香腸、準備好的菜餚、烘焙食品	可保存 6 個月
家禽、肉類	可保存 8 個月
蔬菜、水果	可保存 12 個月

### 16.6 冷凍物品的解凍方式

#### 小心

危害健康的風險！

解凍時會滋生細菌，冷凍物品可能變質。

- ▶ 請勿將半解凍或已解凍的冷凍物品重新冷凍。
- ▶ 只有將食物煮熟或油炸後才能重新冷凍。
- ▶ 冷凍食物超過最長保存期限便不再適合存放。

- 將肉類食物放在冷藏室解凍，例如：魚、肉、起司和凝乳乾酪。
- 麵包則放在室溫下解凍。

- 可即食或立即烹飪的則可使用微波爐、烤箱或爐具解凍。

## 17 水系統

本電器備有導水元件。  
必須安裝過濾器或濾水器替代蓋，用水系統才能正常運作。  
斷開電器與飲用水管線的連接之前，請關閉製冰功能。→ 頁次28

### 17.1 過濾器

濾水器可濾掉水中的雜質和氯味。  
濾水器可進一步減少氯胺、氯胺和藥物等雜質。

**注意事項：** 濾水器無法濾除水中的細菌或微生物。

更換濾水器：

- 每6個月一次。
- 「Replace filter」亮起時。
- 當出水明顯變少時。

**建議**

- 如需購買濾水器，請洽詢客戶服務、您在地經銷商或前往本公司官方網站。
- 如果不想在電器上使用過濾器或已經安裝了外接式過濾器，那麼您就可以用濾水器替代蓋來代替過濾器。濾水器替代蓋只能過濾水中顆粒較大的雜質，可視需要進行清潔。如需購買濾水器替代蓋，請洽詢客戶服務或前往本公司官方網站。

**更換過濾器或以濾水器替代蓋代替**

1. 將濾水器護蓋往上掀開。

→ 圖 5

2. 將濾水器逆時針旋轉90°<sup>①</sup>，然後取下<sup>②</sup>。
  - 濾水器可能承受高壓，因此請小心取下。

→ 圖 6

**注意事項：** 取下時會有一些水從過濾器滴落。請用乾布擦拭水滴。

**提示：** 您可將汰換下來的過濾器連同一般家庭垃圾一起丟棄。

3. 將新的濾水器或濾水器旁路蓋罩往濾水器裝配口推入到底，然後再順時針旋轉90°到底。
4. 關上濾水器護蓋。
5. 請丟棄前 24 小時所製成的冰塊，並且先將水放流 5 分鐘後才能使用。

### 17.2 製冰機

請善用製冰機各種功能來製冰。

#### 警告

**受傷風險！**

旋轉的部件可能會造成人員受傷。

- ▶ 切勿將手握在製冰機底下或伸進其內部。

Standard production	製冰
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**注意事項：** 製冰機會自動偵測儲冰盒滿位，並停止製冰。

可能需耗時48小時，儲冰盒才會滿位。

**提示：** 如果冰塊的味道不夠新鮮，請將剩餘冰塊直接丟棄，然後利用接下來的 24 小時重新製冰。如果新一批的冰塊味道仍不夠新鮮，請更換濾水器。

#### 讓製冰機開始運轉


**注意事項**

- 本電器啟動後，冷凍室達到所設定的溫度時，便會開始製冰。
- 冷凍室一旦達到所設定的溫度，約 4 小時後即可完成第一批製冰。


**要求：** 本電器已完成飲用水管線的連接。

- ▶ 基於衛生因素，請丟棄前 24 小時所製成的冰塊。

### 啟動製冰功能

1. 按一下製冰機設定。
2. 滑動至 .

### 關閉製冰功能

1. 按一下製冰機設定。
2. 滑動至 .

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## 18 除霜

### 18.1 冷藏室除霜

本設備的冷藏室會自動除霜。

### 18.2 生鮮冷藏室除霜

本設備的生鮮冷藏室會自動除霜。

### 18.3 冷凍室除霜

全無霜系統可讓冷凍室保持不結霜。無需除霜。

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## 19 清潔和保養

為了讓電器長時間保持功能順暢，請仔細進行清潔和保養。

無法接近的地方必須由客戶服務進行清潔。由客戶服務進行的清潔可能需要收費。

### 19.1 不鏽鋼表面保養說明

請僅使用適合不鏽鋼的清潔劑和不銹鋼清潔布來清潔和保養不銹鋼表面。

#### 建議

- 請沿不鏽鋼表面的結構方向擦拭，以避免明顯的刮痕。
- 合適的清潔劑和清潔布請向本公司客戶服務、當地經銷商或到本公司網站購買。

### 19.2 清潔電器的事前準備工作

1. 關閉電器。
2. 切斷本電器的電源。  
拔除電源線插頭或關閉保險絲盒中的斷路器。
3. 取出所有食物，放在陰涼處。  
若有冰寶，請將它放在食物上。
4. 取出本電器中的所有配備零件和配件。 → 頁次29

### 19.3 清潔電器

#### 警告

#### 觸電風險!

濕氣滲入可能會導致觸電。

- ▶ 請勿使用蒸氣清潔機或高壓清潔機清潔本電器。

照明電器或控制元件內若含有水氣，可能導致危險。

- ▶ 洗滌水不得接觸到照明電器或控制元件。

#### 注意!

不合適的清潔劑會損壞電器表面。

- ▶ 請勿使用硬質百潔布或清潔海綿。
- ▶ 請勿使用腐蝕性或磨蝕性的清潔劑。
- ▶ 請勿使用酒精含量高的清潔劑。

若用洗碗機清洗配件和附件，它們可能因此變形或褪色。

- ▶ 切勿用洗碗機清洗配件和附件。

1. 電器清潔的事前準備工作。 → 頁次28
2. 請用抹布、溫水和一些中性清潔劑來清潔電器、配備零件、配件和電器門密封件。
3. 請用柔軟乾布再徹底擦乾一遍。
4. 裝入配件。
5. 接通電器的電源。 → 頁次13
6. 啟動電器。
7. 放入食物。

## 19.4 清潔攝影機

溫度或空氣濕度改變時，攝影鏡頭可能起霧。

1. 請用超細纖維布清潔攝影機。
2. 請用超細纖維布和一般市售撥水劑清潔攝影鏡頭。

## 19.5 取出配件

若想要徹底將配件清潔乾淨，請將它取出至電器外。

### 取出層架

- ▶ 將層架抬高①後取下②。  
→ **圖 7**

### 取出門邊置物架

- ▶ 抬起門邊置物架然後取出。  
→ **圖 8**

### 取下儲藏盒

1. 將儲藏盒拉出到底。
2. 將儲藏盒前端抬高①後即可取下②。  
→ **圖 9**

### 取出生鮮冷藏盒

1. 將生鮮冷藏盒拉出至極限位置。
2. 從生鮮冷藏盒下方的兩側由內而外推出拉出式導軌鎖①，然後取下生鮮冷藏盒②。  
→ **圖 10**

### 取出儲冰盒

1. 將抽拉式冷凍存放盒拉出至極限位置。
2. 抬高儲冰盒前部，然後取下。  
→ **圖 11**

## 19.6 更換過濾網

1. 將過濾網固定裝置取出。
2. 從過濾網固定裝置中取出用過的過濾網，並換上新的過濾網。  
→ **圖 12**

**注意事項：**如需購買新的過濾網，請洽詢客戶服務、您的經銷商或前往本公司官方網站。

## 20 排除故障

電器上發生的輕微故障，大多可以自行解決。聯絡客戶服務之前，請先利用故障排除資訊嘗試自行解決問題。此舉可避免不必要的開銷。

### 警告

#### 觸電風險!

不當維修可能導致危險。

- ▶ 僅有合格的專業人員才可維修電器。
- ▶ 僅限使用原廠耗材來維修電器。
- ▶ 若本機電源線或機器連接線損壞，請務必向製造商或客戶服務購買專門的電源線或專門的機器連接線，僅由受過訓練的專業技術人員來進行維修或更換損壞的電源線。

故障	原因及疑難排解
機器不製冷，溫度顯示和照明亮起。	<p>展示模式已開啟。</p> <ol style="list-style-type: none"> <li>1. 滑動至「Settings」。</li> <li>2. 滑動至☺「Advanced」。</li> <li>3. 按一下「Demo mode」☺。</li> </ol>
LED 照明不亮。	<p>可能有不同的原因。</p> <ul style="list-style-type: none"> <li>▶ 請聯絡客戶服務。</li> </ul> <p>您可在隨附的客戶服務目錄中找到客服電話。</p>
Home Connect無法正常運作。	<p>可能有不同的原因。</p> <ul style="list-style-type: none"> <li>▶ 請至<a href="http://www.home-connect.com">www.home-connect.com</a>。</li> </ul>
攝影機無法拍照。	<p>Home Connect 中未啟用攝影機。</p> <ul style="list-style-type: none"> <li>▶ 請您啟用攝影機。</li> </ul> <p>相機未校準。</p> <ol style="list-style-type: none"> <li>1. 關機。</li> <li>2. 斷開電器的電源。 拔除電源線插頭或關閉保險絲盒中的斷路器。</li> <li>3. 靜待 5 分鐘後再重新為本電器接上電源。</li> <li>4. 使用總開關閉本電器。→ </li> <li>5. 關上電器門，等待3分鐘。</li> <li>6. 故障若持續存在，請致電客戶服務。</li> </ol> <p>您可在隨附的客戶服務目錄中找到客服電話。</p>
攝影機拍的照片不清楚。	<p>關門速度過快。</p> <ul style="list-style-type: none"> <li>▶ 請您慢慢把門關上。</li> </ul> <p>攝影鏡頭起霧。機門打開的時間過久。</p> <ol style="list-style-type: none"> <li>1. 請您清潔攝影機。→ 頁次29</li> <li>2. 機門請勿打開太久。</li> </ol> <p>防霧膜損壞。</p>

故障	原因及疑難排解
攝影機拍的照片不清楚。	<ul style="list-style-type: none"> <li>▶ 請聯絡客戶服務。</li> <li>您可在隨附的客戶服務目錄中找到客服電話。</li> </ul>
照片遺失、未裁切或顯示角度不正確。	<p>相機未校準。</p> <ol style="list-style-type: none"> <li>1. 關機。</li> <li>2. 斷開電器的電源。 拔除電源線插頭或關閉保險絲盒中的斷路器。</li> <li>3. 靜待 5 分鐘後再重新為本電器接上電源。</li> <li>4. 使用總開關閉閉本電器。→ <a href="#">圖 1/12</a></li> <li>5. 關上電器門，等待3分鐘。</li> <li>6. 故障若持續存在，請致電客戶服務。</li> </ol> <p>您可在隨附的客戶服務目錄中找到客服電話。</p>
帶有「D」或「E」的訊息顯示在顯示螢幕上。	<p>電路裝置偵測到錯誤。</p> <ol style="list-style-type: none"> <li>1. 關機。</li> <li>2. 斷開電器的電源。 拔除電源線插頭或關閉保險絲盒中的斷路器。</li> <li>3. 靜待 5 分鐘後再重新為本電器接上電源。</li> <li>4. 螢幕上若一再出現此訊息，請聯絡客戶服務。</li> </ol> <p>您可在隨附的客戶服務目錄中找到客服電話。</p>
溫度偏離設定太多。	<p>可能有不同的原因。</p> <ol style="list-style-type: none"> <li>1. 關機。</li> <li>2. 約 5 分鐘後再重新開機。 <ul style="list-style-type: none"> <li>- 若溫度太高，請在數小時後再重新檢查一次。</li> <li>- 若溫度太低，請在隔天再重新檢查。</li> </ul> </li> </ol>
水從電器溢出。	<p>水管連接或接水軟管漏水。</p> <ul style="list-style-type: none"> <li>▶ 檢查接水口是否完全旋緊以及水管是否損壞。</li> </ul> <p>如有必要，請更換水管。</p>
製冰量過低。	<p>已連接好本電器。</p> <ul style="list-style-type: none"> <li>▶ 第一批製冰將於 4 小時後完成。</li> </ul> <p>過於頻繁開啟冷凍室，或其開啟時間過長。</p> <ul style="list-style-type: none"> <li>▶ 請於數小時後檢查製冰狀態。</li> </ul> <p>水壓過低。</p> <ul style="list-style-type: none"> <li>▶ 檢查供水設備或外接式過濾器的水壓，例如：逆滲透系統。</li> </ul> <p>本電器僅可連接在水壓充足的接水口上。→ <a href="#">頁次12</a></p> <p>過濾器堵塞。</p> <ul style="list-style-type: none"> <li>▶ 請您更換過濾器。</li> </ul> <p>有食物或其他物品擋住製冰機的裝填高度感應器。</p> <ul style="list-style-type: none"> <li>▶ 請取出儲冰盒內的所有食物和物品。</li> </ul>

故障	原因及疑難排解
製冰量過低。	製冰機故障。 <ol style="list-style-type: none"><li>1. 關機。</li><li>2. 斷開電器的電源。 拔除電源線插頭或關閉保險絲盒中的斷路器。</li><li>3. 靜待 5 分鐘後再重新為本電器接上電源。</li><li>4. 故障若持續存在，請致電客戶服務。 您可在隨附的客戶服務目錄中找到客服電話。</li></ol>
製冰機無法正常運作。	製冰功能已關閉。 <ul style="list-style-type: none"><li>▶ 請啟動製冰功能。</li></ul> 無法正常供水。 <ul style="list-style-type: none"><li>▶ 請確認是否正常供水以及接水口上的閥門是否已打開。 必要時請聯絡安裝人員。</li></ul> 水管彎折。 <ul style="list-style-type: none"><li>▶ 請關掉供水系統並將彎折的水管順直。 如有必要，請更換水管。</li></ul> 製冰機故障。 <ol style="list-style-type: none"><li>1. 關機。</li><li>2. 斷開電器的電源。 拔除電源線插頭或關閉保險絲盒中的斷路器。</li><li>3. 靜待 5 分鐘後再重新為本電器接上電源。</li><li>4. 故障若持續存在，請致電客戶服務。 您可在隨附的客戶服務目錄中找到客服電話。</li></ol>
本電器發出低鳴聲、冒泡聲、類似馬達迴旋、液體潺流、輕敲、爆裂或轟隆轟隆的聲音。	非故障。壓縮機正在運轉，例如冷凍機組、通風機。冷媒流過冷媒管路的聲音。馬達、開關、電磁閥 / 控水閥啟動或關閉的聲音。正在自動除霜。冰塊落入儲冰盒內。 無需採取任何處理。
機器發出噪音。	機器未調水平。 <ul style="list-style-type: none"><li>▶ 請使用水平儀和螺絲腳校準設備的水平。</li></ul> 配件搖晃或卡住。 <ul style="list-style-type: none"><li>▶ 請檢查所有可取出的配件，必要時請重新插入。</li></ul> 瓶子或容器碰撞到。 <ul style="list-style-type: none"><li>▶ 將瓶子或容器互相隔開。</li></ul> 急速冷凍 已開啟。 無需採取任何處理。



## 20.1 停電

停電時，電器內的溫度上升，這會縮短食物保存時間，冷凍食品的品質會下降。

### 注意事項

- 停電時，請盡量減少打開電器的次數，也不要再放入其他食物。
- 請於停電後立即查看食物的品質。
  - 請清除掉開始解凍以及高於 5 °C 的冷凍食品。
  - 請烹煮或煎煮略微解凍的冷凍食品，可立即食用或重新冷凍。

## 21 存放和廢棄處理

### 21.1 將本電器停止運轉

1. 關閉電器。
2. 切斷本電器的電源。  
拔除電源線插頭或關閉保險絲盒中的斷路器。
3. 將本電器從飲用水接口斷開。
4. 取出所有食物。
5. 拆卸過濾器。
6. 清潔電器。→ 頁次28
7. 為確保內部通風，請讓電器保持打開。

### 21.2 舊電器處理

舊電器在經由合乎環保的標準處理後，可以回收有價值的原材料。

#### 警告

#### 危害健康的風險！

- 孩童有可能將自己鎖進電器內，造成生命危險。
- ▶ 請勿取出層板和貯藏盒，以防止孩童爬入電器內。
  - ▶ 請讓孩童遠離廢棄的電器。

#### 警告

#### 火災風險！

- 若是管路損壞，則易燃冷媒及有害氣體可能會因外洩而自燃。
- ▶ 請勿損壞冷媒迴路的配管及絕緣體。

1. 拔除電源線插頭。
2. 剪斷電源線。
3. 請以環保的方式進行本電器的廢棄處理。

關於現行廢棄物處理的相關資訊，請向經銷商及當地或市政管理單位查詢。



本機已根據歐盟法令 2012/19/EU 關於電氣和電子設備之規定（報廢電子電氣設備，WEEE）進行了標記。  
該法令是在全歐盟範圍內有關廢棄設備回收處理和再生利用的有效法律依據。

## 22 客戶服務

有關您所在國家的保固期和保固條款的詳細資訊，請向本公司的客戶服務、您的經銷商或本公司網站查詢。  
聯絡客戶服務時，需要提供電器的產品編號 (E-Nr.) 和生產編號 (FD) 及貨號 (Z-Nr.)。

可在隨附的客戶服務目錄或本公司的網站查看客戶服務聯絡資料。  
台灣RoHS限用物質含有情況標示資訊請參考網址：<https://www.gaggenau.com.tw/for-owners/downloads>

### 22.1 產品編號 (E-Nr.)、生產編號 (FD) 及貨號 (Z-Nr.)

可在電器的規格銘板上查看產品編號 (E-Nr.)、生產編號 (FD) 及貨號 (Z-Nr.)。

→  1/16

如需快速重複查看電器資料和客戶服務電話號碼，可記下資料。

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## 23 技術資料

關於冷媒、淨容量以及進一步技術資料請參閱規格銘板。

→  **1** / **16**

### 23.1 有關自由開源軟體的資訊

本產品包含由版權所有者授權的自由開源軟體組件。

對應的授權資訊儲存在家用電器上。也可以透過 Home Connect App 存取對應的授權資訊：「配置文件->法規提示說明->授權資訊」。<sup>1</sup>您可以從品牌產品網站下載授權資訊。（請在產品網站上搜尋您的機器型號和其他文件。）或者可以透過 [ossrequest@bshg.com](mailto:ossrequest@bshg.com) 或 BSH Hausgeräte GmbH（地址：Carl-Wery-Str. 34, D-81739 München）索取相關資訊。

來源碼將根據要求提供。

請將您的請求寄到

[ossrequest@bshg.com](mailto:ossrequest@bshg.com) 或 BSH Hausgeräte GmbH（地址：Carl-Wery-Str. 34, D-81739 München）。

主旨：„OSSREQUEST“

處理請求的費用將由您承擔。此項服務自購買之日起三年內有效，或至少在我們為對應機器提供支援和更換耗材的期間內有效。

---

## 24 符合性聲明

本公司 BSH Hausgeräte GmbH 在此聲明，配有 Home Connect 功能的家用電器符合指令 2014/53/EU 的基本要求以及其他相關的規定。

有關詳細的 RED 符合性聲明，您可以上網在 [www.gaggenau.com](http://www.gaggenau.com) 您的電器產品頁面中的其他文件查看相關資訊。




2.4-GHz 頻段 (2400–2483.5 MHz) :  
最大 100 mW

5-GHz 頻段 (5150–5350 MHz +  
5470–5725 MHz) : 最大 150 mW

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<sup>1</sup> 依電器的配備而定

	BE	BG	CZ	DK	DE	EE	IE	EL	ES
	FR	HR	IT	CY	LI	LV	LT	LU	HU
	MT	NL	AT	PL	PT	RO	SI	SK	FI
	SE	NO	CH	TR	IS	UK (NI)			

5 GHz WLAN (Wi-Fi) : 僅限室內使用。

AL	BA	MD	ME	MK	RS	UK	UA
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5 GHz WLAN (Wi-Fi) : 僅限室內使用。

**Further information and explanations are available online:**



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# 1 Safety

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Observe the following safety instructions.

## 1.1 General information

- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

## 1.2 Intended use

Only use this appliance:

- for chilling and freezing food and for making ice cubes.
- in private households and in enclosed spaces in a domestic environment.
- Up to an altitude of 2000 m above sea level.

## 1.3 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

Without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to a approved low power radio-frequency devices.

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved.

The said legal communications means radio communications is operated in compliance with the Telecommunications Act. The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

## 1.4 Safe transport

### **WARNING – Risk of tipping!**

The appliance is very top-heavy and may tip over.

- ▶ The appliance must be transported by two or more people.
- ▶ Do not remove the appliance from the pallet until it is ready for installation.
- ▶ Keep the doors and drawers closed until the appliance is fully installed.

### **WARNING – Risk of injury!**

The heavy weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

## 1.5 Safe installation

### **WARNING – Risk of electric shock!**

Incorrect installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with heat sources.

**⚠ WARNING – Risk of explosion!**

If the appliance's ventilation openings are closed off, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Keep ventilation openings in the appliance casing or in the integrated casing clear of obstruction.

**⚠ WARNING – Risk of fire!**

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ Only use adapters and power cords approved by the manufacturer.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

Portable multiple socket strips or portable power supply units may overheat and cause a fire.

- ▶ Do not place portable multiple socket strips or power supply units on the back of the appliance.

**⚠ WARNING – Risk of tipping!**

The appliance is very top-heavy and may tip over.

- ▶ The appliance must be installed by two or more people as soon as it is no longer secured and is removed from the pallet.
- ▶ Secure the unit using the supplied anti-tip bracket.
- ▶ Do not leave the appliance unattended during installation.

**⚠ CAUTION – Risk of cutting!**

Touching sharp edges on the appliance may lead to cuts.

- ▶ Wear protective gloves.



## 1.6 Safe use

### **⚠ WARNING – Risk of electric shock!**

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.

### **⚠ WARNING – Risk of suffocation!**

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not let children play with packaging material.

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

### **⚠ WARNING – Risk of explosion!**

If the cooling circuit is damaged, flammable refrigerant may escape and explode.

- ▶ To accelerate the defrosting process, do not use any other mechanical devices or means other than those recommended by the manufacturer.
- ▶ If food is stuck to the freezer compartment, loosen it with a blunt object such as the handle of a wooden spoon.

Products which contain flammable propellants and explosive substances may explode, e.g. spray cans.

- ▶ Do not store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliance.

### **⚠ WARNING – Risk of fire!**

Electrical devices within the appliance may cause a fire, e.g. heaters or electric ice makers.

- ▶ Do not operate electrical devices within the appliance.

**⚠ WARNING – Risk of injury!**

Containers that contain carbonated drinks may burst.

- ▶ Do not store containers that contain carbonated drinks in the cool-fresh compartment or in the variable-temperature compartment below 1 °C (34 °F).
- ▶ Do not store containers that contain carbonated drinks in the freezer compartment.

Injury to the eyes caused by escaping flammable refrigerant and hazardous gases.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.

**⚠ WARNING – Risk of cold burns!**

Contact with frozen food and cold surfaces may cause burns by refrigeration.

- ▶ Never put frozen food straight from the freezer compartment into your mouth.
- ▶ Avoid prolonged contact of the skin with frozen food, ice and surfaces in the freezer compartment.

**⚠ CAUTION – Risk of harm to health!**

To prevent food from being contaminated, you must observe the following instructions.

- ▶ If the door is open for an extended period of time, this may lead to a considerable temperature increase in the compartments of the appliance.
- ▶ Regularly clean the surfaces that may come into contact with food and accessible drain systems.
- ▶ Store raw meat and fish in suitable containers in the refrigerator so that they do not touch or drip on other food.
- ▶ If the fridge/freezer is empty for an extended period of time, switch off the appliance, defrost it, clean it and leave the door open to prevent the formation of mould.

Metal or metal-style parts in the appliance may contain aluminium. If acidic food comes into contact with aluminium in the appliance, aluminium foil ions may pass into the food.

- ▶ Do not consume soiled food.

## 1.7 Damaged appliance

### **WARNING – Risk of electric shock!**

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.
- ▶ Call customer services. → *Page 73*

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

### **WARNING – Risk of fire!**



If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Keep naked flames and ignition sources away from the appliance.
- ▶ Ventilate the room.
- ▶ Switch off the appliance.
- ▶ Unplug the mains plug from the mains or switch off the circuit breaker in the fuse box.
- ▶ Call customer service. → *Page 73*

---

## 2 Preventing material damage

### ATTENTION!

The high weight of the appliance or, if not rolling freely, the appliance's castors may damage the floor when the appliance is moved.

- ▶ Transport the appliance using a sack truck.
- ▶ Use floor protection when moving the appliance, and do not move it in a zigzag fashion.

Condensation may form on the casing due to a lack of air circulation.

- ▶ Never remove the spacers from the rear of the appliance.
- ▶ Never remove the spacers from the sides of the appliance unless this is described in the installation instructions.

When the appliance door is closed, an open door pillar may damage the appliance.

- ▶ Never open the door pillar manually.
- ▶ If the door pillar has been opened, close it before closing the appliance door.

Using the base, runners or appliance doors as a seat surface or climbing surface may damage the appliance.

- ▶ Do not stand or support yourself on the base, runners or doors.

If the water pressure is too high or too low, the appliance may not be able to operate properly.

- ▶ Make sure that the water pressure in the water supply system is at least 200 kPa (2 bar) and max. 800 kPa (8 bar).
- ▶ If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the drinking water connection and the hose set of the appliance.

Modified or damaged water hoses may result in material damage and damage to the appliance.

- ▶ Never kink, crush, modify or cut through water hoses.
- ▶ Only use the water hoses supplied with the appliance or genuine spare hoses.
- ▶ Never re-use water hoses that have been used before.

Contamination with oil or fat may cause plastic parts and door seals to become porous.

- ▶ Keep plastic parts and door seals free of oil and grease.

Metal or metal-style parts in the appliance may contain aluminium. When aluminium comes into contact with acidic foods, it corrodes and discolours.

- ▶ Only store packaged food in the appliance.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

---

## 3 Environmental protection and saving energy

### 3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

## 3.2 Saving energy

If you follow these instructions, your appliance will use less power.

### Selecting the installation location

- Keep the appliance out of direct sunlight.
- Install the appliance as far away as possible from heating elements, cookers and other heat sources:
  - Maintain a 30 mm clearance to electric or gas cookers.
  - Maintain a 300 mm clearance to oil or solid-fuel cookers.
- Never cover or block the external ventilation openings.

### Saving energy during use

**Note:** The arrangement of the fittings does not affect the energy consumption of the appliance.

- Open the appliance only briefly and then close it carefully.
- Never cover or block the interior ventilation openings or the exterior ventilation openings.
- Transport purchased food in a cool bag and place in the appliance quickly.
- Allow warm food and drinks to cool down before storing them.
- Thaw frozen food in the refrigerator compartment to utilise the low temperature of the food.
- Always leave some space between the food and to the back panel.
- Vacuum the external ventilation grilles when they are dusty.

## 4 Installation and connection

### 4.1 Scope of delivery

After unpacking all parts, check for any transport damage and for completeness of delivery.

If you have any complaints, contact your dealer or our after-sales service → *Page 73*.

The delivery consists of the following:

- Equipment and accessories<sup>1</sup>
- Installation material
- Installation instructions
- User manual
- Customer service directory
- Warranty enclosure<sup>2</sup>
- Energy label
- Information on energy consumption and noises
- Information about Home Connect

### 4.2 Criteria for the installation location

#### **WARNING** **Risk of explosion!**

If the appliance is in a space that is too small, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Only install the appliance in a space with a volume of at least 1 m<sup>3</sup> per 8 g refrigerant. The volume of refrigerant is indicated on the rating plate. → *Fig. 1/16*

The weight of the appliance ex works may be up to 225 kg depending on the model.

<sup>1</sup> Depending on the appliance specifications

<sup>2</sup> Not in all countries

## en Familiarising yourself with your appliance

The subfloor must be sufficiently stable to bear the weight of the appliance.

This refrigerator is intended for use at ambient temperatures of 10 °C to 43 °C.

The appliance is fully functional within the permitted room temperature.

If the appliance is operated at colder room temperatures, the appliance will not be damaged up to a room temperature of 5 °C.

### 4.3 Installing the appliance

- ▶ Install the appliance in accordance with the enclosed installation instructions.

### 4.4 Preparing the appliance for the first time

1. Remove the informative material.
2. Remove the protective foil and transit bolts, e.g. remove the adhesive strips and carton.
3. Clean the appliance for the first time. → *Page 65*

### 4.5 Connecting the appliance to the drinking water connection

#### Requirements

- A corner valve must be installed on the water connection and be freely accessible following installation of the appliance.
  - The water connection is checked and is of drinking water quality.
1. Rinse the drinking water connection thoroughly until the drinking water is no longer cloudy and contains no deposits.  
If the drinking water is still cloudy or contains deposits, install an external water filter system.

2. Install the drinking water connection according to the enclosed installation instructions.

### 4.6 Connecting the appliance to the electricity supply

1. Insert the non-heating appliance plug of the power cable into the appliance.
2. Insert the mains plug of the appliance's power cable in a socket nearby.  
The connection data of the appliance can be found on the rating plate. → *Fig. 1/16*
3. Check the mains plug is inserted properly.  
✓ The appliance is now ready for use.

---

## 5 Familiarising yourself with your appliance

### 5.1 Appliance

You can find an overview of the parts of your appliance here.

→ *Fig. 1*

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<b>A</b>	Refrigerator compartment → <i>Page 61</i>
<b>B</b>	Cool-fresh compartment → <i>Page 61</i>
<b>C</b>	Freezer compartment → <i>Page 62</i>
<b>1</b>	Door opening aid (refrigerator compartment)
<b>2</b>	Camera
<b>3</b>	Inner ventilation openings (refrigerator compartment)
<b>4</b>	Door pillar with condensation protection → <i>Page 44</i>

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5	Odour filter → Page 49
6	Control panel → Page 47
7	Cool-fresh container → Page 48
8	Ice cube maker → Page 64
9	Ice cube container → Page 49
10	Suspended frozen food container → Page 49
11	Water filter → Page 63
12	Main switch
13	Interior lighting
14	Storage container → Page 48
15	Door tray for large bottles → Page 49
16	Rating plate → Page 73
17	Frozen food pull-out container → Page 49
18	Door opening aid (freezer compartment)
19	Screw foot


**Note:** Deviations between your appliance and the diagrams may differ with regard to their features and size.

## 5.2 Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.




→ Fig. 2

1	Allows the refrigerator compartment to be set.
2	Displays the temperature of the storage container in °C or °F.

3	Allows ice cube production to be set.
4	 opens the notification centre.
5	Displays the set mode.
6	Allows the cool-fresh compartment to be set.
7	Allows the freezer compartment to be set.
8	Shows the status of Home Connect, for example whether Home Connect is switched on or off.
9	Switches the display's button lock on or off.

### Operating logic

Some areas of the display respond to touch. You can activate settings by touching the buttons. The activated settings are highlighted in blue on the display. You can change or deactivate the activated settings by repeatedly pressing on the relevant buttons on the display.

Symbol	Description
	Display additional information
	Switch on the function
	Switch off the function

---

## 6 Features

The features of your appliance depend on the model.

### 6.1 Shelf

#### ATTENTION!

If fitted at an angle, the hooks on the shelf can scratch the rear panel of the refrigerator compartment.

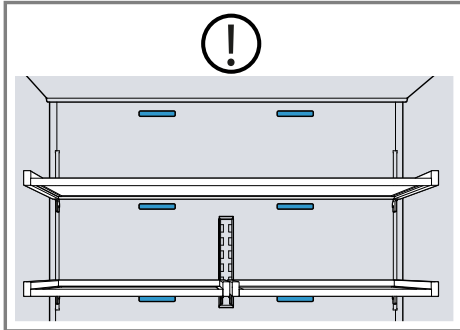
- ▶ Ensure that the shelf is horizontal and that the hooks are properly fitted in place.

To vary the shelf as required, you can remove the shelf and re-insert it elsewhere.

→ "Removing the shelf", Page 66

#### Note

To avoid impeding the circulation of air, do not cover the inner ventilation openings.



### 6.2 Storage container

The temperatures in the storage container are lower than in the refrigerator compartment. Temperatures below 0 °C may occur occasionally. In order to reach temperatures close to 0 °C in the storage container, set the refrigerator compartment temperature to 2 °C.

Use the lower temperatures in the storage container to store highly perishable food, e.g. fish, meat and sausages.

### 6.3 Cool-fresh container

To automatically set the cool-fresh container to the right humidity and temperature for your food, use the different cool-fresh container storage settings.

Store fresh fruit and vegetables loose in the cool-fresh container.

Cover any chopped fruit and vegetables, or store in air-tight packaging. For hygiene reasons, do not store fruit and vegetables in a cool-fresh container with meat and fish.

Condensation may form in the cool-fresh container depending on the type and quantity of food stored. Remove the condensation with a dry cloth.

To ensure that the quality and aroma are retained, store fruit and vegetables that are sensitive to cold outside of the appliance at temperatures of approx. 8 °C (46 °F) to 12 °C (54 °F), e.g. pineapple, bananas, citrus fruits, cucumbers, courgettes, peppers, tomatoes and potatoes.



## 6.4 Frozen food pull-out container

In order to achieve an improved overview and to remove frozen food more quickly, remove frozen food pull-out container.

## 6.5 Suspended frozen food container

Store large frozen items in the suspended frozen food container.

## 6.6 Door tray

To adjust the door tray as required, you can remove the door tray and re-insert elsewhere.

→ *"Removing door tray", Page 66*

## 6.7 Ice cube container

If ice cube production is switched on, the ice cubes are automatically stored in the ice storage container.

### ATTENTION!

The ice cube maker may become blocked or damaged by food or objects stored in the ice storage container.

- ▶ Never store food or objects in the ice storage container.

## 6.8 Camera

Each time the door is closed, the cameras take a photo of the refrigerator compartment, the cool-fresh compartment and the inside of the refrigerator compartment doors. You

can call up the photos using the Home Connect app and a mobile device. Activating the cameras

**Note:** Close the appliance door slowly so that the cameras are able to take high-quality photos. If you close the appliance door too quickly, the photos may be blurred. The photos may also be unclear if the camera is dirty.

→ *"Cleaning the camera", Page 66*

## 6.9 Odour filter

The odour filter filters odours in the refrigerator compartment and can be replaced if necessary.

→ *"Replacing the odour filter", Page 66*

## 6.10 Accessories

Use original accessories. These have been made especially for your appliance.

The accessories for your appliance depend on the model.

### Anti-slip mat

The anti-slip mat prevents bottles and food from slipping.

Condensation may form on the anti-slip mat depending on the type and quantity of food stored. Where necessary, remove the anti-slip mat and wipe away the condensation with a dry cloth.

→ *Fig. 3*

### Egg container

Store eggs safely in the egg container.

### Variable bottle shelf

Store bottles securely on the variable bottle shelf.

→ *Fig. 4*

en Before using for the first time

## Ethylene absorber

For important safety instructions and information about installation and use, see the enclosed installation instructions for the ethylene absorber. The ethylene absorber slows down the ripening of ethylene-sensitive fruit and vegetables to keep them fresher for longer. Installing and resetting the ethylene absorber

### Installing the ethylene absorber

- ▶ Install the ethylene absorber in accordance with the installation instructions for the ethylene absorber.

### Using the refill set

- ▶ Install the components of the refill set in accordance with the installation instructions for the ethylene absorber.

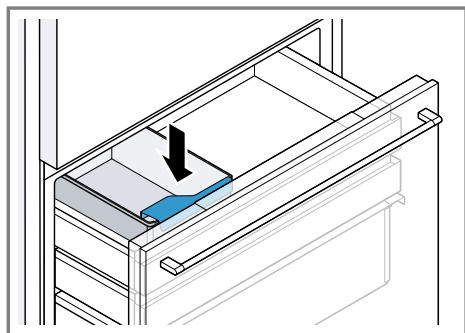
**Note:** Refill sets can be purchased from customer service or our website.

## Ice scoop

You can use the ice scoop to remove a portion of ice cubes.

### Tip

Position the ice shovel on the front side of the ice storage container.




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## 7 Before using for the first time

### 7.1 Performing initial start-up

#### Requirements

- The appliance is installed in accordance with the enclosed installation instructions.
  - The appliance is connected to the electricity supply. → Page 46
1. Switch on the appliance at the main switch. → Fig. 1/12
  2. Close the appliance doors, wait 3 minutes and reopen them.
  3. Select a language and touch >.
  4. Touch > to confirm the information on the display.
  5. To activate the door opening assist, touch > and follow the instructions on the display.
  6. To change the water filter type, touch "Change filter type" and follow the instructions on the display.
  7. Follow the instructions on the display for checking the water connection and confirm by pressing >.
  8. To confirm the summary, touch >
  9. To complete the initialisation process, touch ✓.
  - ✓ The appliance restarts and the display shows an animation.
  10. As an option, touch  to select the required language and confirm using ✓.
  11. Touch >.
  12. Press > to start the Home Connect assistant and follow the instructions on the display.
- Note:** If you skip the Home Connect assistant, further manual settings appear on the display.
- Select the temperature unit "°C" or "°F".

- Select the time format "12" or "24".
  - Set the time and confirm by pressing >.
  - Press > to confirm the oxidation protection.
  - Press > to start the ethylene absorber installation and follow the instructions on the display.
14. Touch > to confirm the information on the display.
15. Press ✓ to finalise the initial start-up.

---

## 8 Basic operation

### 8.1 Switching on the appliance

1. Switch on the appliance at the main switch. → Fig. **1**/**12**
- ✓ The appliance begins to cool.
2. Set the required temperature. → Page 51

### 8.2 Operating tips

- Once you have switched on the appliance, the set temperature is only reached after several hours. Do not put any food in the appliance until the set temperature has been reached.
- The front and side panels of the housing heat up occasionally. This prevents condensation from forming.
- When you close the door, a vacuum may be created. The door is then difficult to open again. Wait a moment until the vacuum is offset.
- The temperature in the appliance varies due to the following conditions:

- How often the appliance is opened
- Load capacity
- Temperature of newly stored food
- Ambient temperature
- Direct sunlight

### 8.3 Switching off the appliance

- ▶ Switch off the appliance at the main switch. → Fig. **1**/**12**

### 8.4 Setting the temperature

#### Setting the refrigerator compartment temperature

1. Touch the temperature display (refrigerator compartment).
2. Swipe to the required temperature setting.  
The recommended temperature in the refrigerator compartment is 4 °C (39 °F).

#### Setting the freezer compartment temperature

1. Touch the temperature display (freezer compartment).
2. Swipe to the required temperature setting.  
The recommended temperature in the freezer compartment is -18 °C (0 °F).

### 8.5 Cool-fresh compartment storage setting

You can set the temperature and humidity of the cool-fresh container using predefined storage settings.

**Tip:** Further settings are available in the Home Connect app.

## Setting the cool-fresh compartment storage setting


1. Touch the cool-fresh compartment storage setting.
2. Swipe the required storage setting and confirm using <.

## 8.6 Lock

The button lock prevents the appliance from being operated accidentally or incorrectly while running.

**Note:** You can permanently activate or deactivate the automatic button lock.

## Switching on the button lock

- ▶ Press and hold  for 3 seconds.
- ✓  lights up.

## Switching off the button lock

- ▶ Press and hold  for 3 seconds.

# 9 Basic settings

## 9.1 Changing the basic settings

1. Swipe to "Settings".
2. Swipe to and touch the required basic setting.
3. Change the basic setting.



## 9.2 Overview of the basic settings

Here you can find an overview of the basic settings and factory settings. The basic settings depend on the features of your appliance.



### "Sounds"

Setting	Selection	Description
Interaction sounds	"Standard"/"Loud"/"Quiet"/"Off"	Set the volume.
Notification sounds	"Standard"/"Loud"/"Quiet"/"Off"	Set the volume.
Process sounds	"Standard"/"Loud"/"Quiet"/"Off" 30 "s"/3 "min"/10 "min"	Set the volume. Set the duration.

### "Interior lighting"

Setting	Selection	Description
Brightness	1 - 6 	Set the interior lighting from 1 to 6. Switch the automatic interior lighting on or off.
Light interaction		Switch the adjusted lighting on or off when operating the appliance.


## "Notifications"

Setting	Selection	Description
Info layer	 /○	Switch "Info layer" on or off.
Pop-up hints	 /○	Switch "Pop-up hints" on or off.
Hidden notifications	Reset	Display "Hidden notifications" again.



## "Language"

Setting	Selection	Description
Language	See the information on the display	Set the operating language.


## "Time & Units"

Setting	Selection	Description
Time	See the information on the display  /○	Follow the instructions on the display and set the time. Switch the automatic time on or off.
Time format	"12"/"24"	Set the time format.
Temperature unit	"°F"/"°C"	Set the temperature unit.



## "Advanced"

Setting	Selection	Description
Demo mode	 /○	Switch the demo mode on or off. The appliance does not cool in demo mode. <b>Note:</b> The demo mode is only available for a certain time after the appliance is started.
Display rest mode	 /○	Switch rest mode on or off.
Factory settings	Restore	Reset the appliance to the factory settings.



 "Appliance"

Setting	Selection	Description
Automatic fast freezing		Activate or deactivate automatic Fast freezing.
Door opening assist	See the information on the display	Switch on, set or switch off the automatic door-opening aid for the refrigerator compartment and freezer compartment.
Introduction to the appliance	Start	Personalise and get to know your appliance.

 "Home network"

Setting	Selection	Description
WiFi		Switch "WiFi" on or off.
Home Connect assistant	See the information on the display	Set up Home Connect. → <i>Page 58</i>
Camera		Switch the cameras on or off.
Network information	See the information on the display	Display the Home Connect network information.
Network credential reset	Confirm	Reset the Home Connect settings.

 "Display"

Setting	Selection	Description
Brightness	1 - 6 	Set the display lighting from 1 to 6.
Reduced home screen		Standby mode shows reduced content in the display and highlights open drawers.
Child lock	See the information on the display	Switch "Child lock" on or off.

## 10 Additional functions

Find out which additional functions can be used for your appliance. Additional functions can be set via the Home Connect app.

### 10.1 Fast cooling

With Fast cooling, the refrigerator compartment cools as cold as possible.

Switch on Fast cooling before placing large quantities of food in the refrigerator compartment.

**Note:** When Fast cooling is switched on, increased noise may occur.

#### Switching on Fast cooling

1. Touch the temperature display (refrigerator compartment).
2. Touch ✖.
- ✓ ✖ lights up in the temperature display (refrigerator compartment).

**Note:** After approx. 6 hours, the appliance switches to normal operation.

#### Switching off Fast cooling

1. Touch the temperature display (refrigerator compartment).
2. Touch ✖.
- ✓ ✖ goes out on the temperature display (refrigerator compartment).
- ✓ The previously set temperature is displayed.

### 10.2 Automatic Fast freezing

With automatic Fast freezing, the freezer compartment cools down to a much lower temperature than in normal mode. This freezes food more quickly.

The automatic Fast freezing switches on if you place fresh food in the suspended frozen food container, starting from the right-hand side.

If the automatic Fast freezing is switched on, ✖ lights up and increased noise may occur. After operation, the appliance switches from automatic Fast freezing to normal operation.

**Note:** You can find out how to activate and deactivate automatic Fast freezing in the basic settings.

→ Page 54

#### cancelling automatic Fast freezing

1. Touch the temperature display (freezer compartment).
2. Touch ✖.
- ✓ ✖ goes out on the temperature display (freezer compartment).
- ✓ The previously set temperature is displayed.

### 10.3 Manual Fast freezing

With Fast freezing, the freezer compartment cools as cold as possible. Switch on Fast freezing four to six hours before placing food weighing 2 kg or more into the freezer compartment.

Use Fast freezing to accelerate ice cube production.

In order to utilise the freezer capacity, use Fast freezing.

→ "Prerequisites for freezing capacity", Page 62

**Note:** When Fast freezing is switched on, increased noise may occur.

#### Switching on manual Fast freezing

1. Touch the temperature display (freezer compartment).
2. Touch ✖.
- ✓ ✖ lights up in the temperature display (freezer compartment).

**Note:** After approx. 8 hours, the appliance switches to normal operation.

## Switching off manual Fast freezing

1. Touch the temperature display (freezer compartment).
  2. Touch **\*\***.
- ✓ **\*\*** goes out on the temperature display (freezer compartment).
  - ✓ The previously set temperature is displayed.

## 10.4 Holiday mode

If you are going to be away for a long time, you can switch on energy-saving holiday mode on the appliance.

### CAUTION

#### Risk of harm to health!

The refrigerator compartment heats up while the holiday mode is switched on. The increased temperature may cause bacteria to increase and spoil the food.

- ▶ When the holiday mode is switched on, do not store any food in the refrigerator compartment.

The appliance automatically sets the temperatures.

Refrigerator compartment	14 °C (58 °F)
Cool-fresh compartment	4 °C (40 °F)
Freezer compartment	Temperature remains unchanged

**Note:** While the vacation mode is activated, ice cube production is switched off.

## 10.5 Automatic door-opening aid

The automatic door-opening aid supports you in opening the door.

**Note:** You can find out how to switch on, set or switch off the automatic door-opening aid in the basic settings. → Page 54

### Opening the door using the automatic door-opening aid

#### ATTENTION!

Repeatedly closing the door prematurely may cause the automatic door-opening aid to fail or wear out. Never close the door while the door-opening aid is extended.

- ▶ If you have nevertheless closed the door, leave it closed for 5 minutes. The automatic door-opening aid is realigned.

1. Push the door in the middle.
- ✓ The automatic door-opening aid extends and opens the door slightly.
2. Manually open the door.

If you do not open the door any further within 3 seconds, the automatic door-opening aid retracts and the door closes.

## 10.6 Rest mode

To ensure that you can also use the appliance on the Sabbath, the rest mode switches off all non-essential functions.

During rest mode, the following functions are switched off:

- Fast cooling
- Automatic Fast freezing and manual Fast freezing
- Alarm
- Ice cube production
- Interior lighting



- Signal tones
- Messages on the control panel

### Notes

- The brightness of the control panel lighting is reduced during the rest mode.
- You can find out how to switch on rest mode in the basic settings.  
→ Page 53

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## 11 Alarm

### 11.1 Door alarm

If the appliance door is open for a while, the door alarm switches on. A warning tone sounds and a 🔔 "Door alarm cooling and freezer compartment" appears.

#### Switching off the door alarm

- ▶ Close the appliance door or touch 🔔.
- ✓ The warning tone is switched off.

### 11.2 Temperature alarm

If the freezer compartment becomes too warm, the temperature alarm is switched on. A warning tone sounds and 🔔 "Temperature alarm" lights up.

#### CAUTION

##### Risk of harm to health!

During the thawing process, bacteria may multiply and spoil the frozen food.

- ▶ Do not refreeze food after it has been defrosted or started to defrost.
- ▶ Refreeze food only after cooking.

- ▶ These items should no longer be stored for the maximum storage period.

The temperature alarm can be switched on in the following cases:

- The appliance is switched on.  
Do not store any food until the appliance has reached the set temperature.
- Large quantities of fresh food are being placed inside.  
Switch on Fast freezing before placing large quantities of food in the appliance.
- The freezer compartment door is open for too long.  
Check whether the frozen food has defrosted or thawed.

#### Switching off the temperature alarm

- ▶ Touch "Yes, see highest temp." and use "OK" to confirm.
- ✓ The warning tone is switched off.

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## 12 Home Connect

This appliance is network-capable. Connect your appliance to a mobile device to control its functions via the Home Connect app.

The Home Connect services are not available in every country. The availability of the Home Connect function depends on the availability of Home Connect services in your country. You can find information about this at: [www.home-connect.com](http://www.home-connect.com). To be able to use Home Connect, you must first set up the connection to the WLAN home network (Wi-Fi<sup>1</sup>) and to the Home Connect app.

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<sup>1</sup> Wi-Fi is a registered trademark of the Wi-Fi Alliance.

## en Home Connect

After switching on the appliance, wait at least 2 minutes until internal device initialisation is complete. Only then should you set up Home Connect.

The Home Connect app guides you through the entire login process. Follow the instructions in the Home Connect app to configure the settings.

**Tip:** Please also follow the instructions in the Home Connect app.

### Notes

- Please note the safety precautions in this instruction manual and make sure that they are also observed when operating the appliance via the Home Connect app. → "Safety", Page 38
- Operating the appliance on the appliance itself always takes priority. During this time it is not possible to operate the appliance using the Home Connect app.

## 12.1 Setting up the Home Connect app

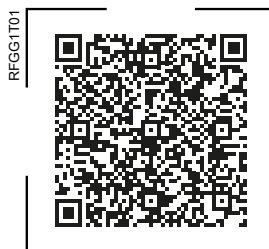
1. Install the Home Connect app on your mobile device.
2. Start the Home Connect app and set up access for Home Connect. The Home Connect app guides you through the entire login process.

## 12.2 Setting up Home Connect

### Requirements

- The Home Connect app has been installed on your mobile device.
- The appliance is receiving signals from the WLAN home network (Wi-Fi) at its installation location.

1. Open the Home Connect app and scan the following QR code.



2. Follow the instructions in the Home Connect app.

## 12.3 Remote diagnostics

Customer Service can use Remote Diagnostics to access your appliance if you contact them, have your appliance connected to the Home Connect server and if Remote Diagnostics is available in the country in which you are using the appliance.

**Tip:** For further information and details about the availability of Remote Diagnostics in your country, please visit the service/support section of your local website: [www.home-connect.com](http://www.home-connect.com).

## 12.4 Data protection

Please see the information on data protection.

The first time your appliance is registered on a home network connected to the Internet, your appliance will transmit the following types of data to the Home Connect server (initial registration):

- Unique appliance identification (consisting of appliance codes as well as the MAC address of the installed Wi-Fi communication module).

- Security certificate of the Wi-Fi communication module (to ensure a secure data connection).
- The current software and hardware version of your appliance.
- Status of any previous resetting to factory settings.





This initial registration prepares the Home Connect functions for use and is only required when you want to use the Home Connect functions for the first time.

### Notes

- Please note that the Home Connect functions can only be utilised with the Home Connect app. Information on data protection can be retrieved in the Home Connect app.
- It is possible that users, persons or spaces outside of the appliance may be captured by the cameras and therefore displayed in the Home Connect app. Such photos are processed in the Home Connect system for the purpose of provision in the Home Connect app. Information on data processing can be retrieved in the Home Connect app.

## 12.5 Status of the Home Connect connection

This is where you will find an overview of the status of the Home Connect connection.

Symbol	Description
	The appliance is connected to the Home Connect app.
	The appliance is not connected to the Home Connect app.
	The appliance is not connected to the Wi-Fi home network.
	The remote diagnostics is activated.

## 13 Service settings

You can implement various service settings.

### 13.1 Changing service settings

1. Swipe to "Service".
2. Swipe to and touch the required service setting.
3. Change the service setting.


## 13.2 Overview of the service settings

This is where you can find an overview of the service settings.

### "Quick guide"

Setting	Selection	Description
See the information on the display	Cooling drawer removal Upper freezer drawer removal Particle water filter cleaning Activated charcoal water filter replacement	Display the step-by-step instructions on the display. Touch the required instructions and follow the instructions on the display.

### "Holiday mode"

Setting	Selection	Description
Holiday mode		Switch holiday mode on or off. → "Holiday mode", Page 56

### "Filter management"

Setting	Selection	Description
Water filter saturation Air filter saturation Ethylene absorber saturation	See the information on the display	Displays the water filter status. Displays the odour filter status. Displays the status of the ethylene absorber.

### "Appliance information"

Setting	Selection	Description
See the information on the display	E-Number: Serial number: FD (production date): Z-Number: MAC-Address: WLAN SSID: IPv4-Address: IPv6-Address:	Displays information about your appliance.

## 14 Refrigerator compartment

You can keep dairy products, eggs, prepared meals, pastries, open preserves and hard cheese in the refrigerator compartment.

The temperature can be set from 2 °C (46 °F) to 8 °C (36 °F).

The refrigerator compartment can also be used to store highly perishable foods in the short to medium term. The lower the selected temperature, the longer the food remains fresh.

### 14.1 Tips for storing food in the refrigerator compartment

- Only store food when fresh and undamaged.
- Store food covered or in air-tight packaging.
- To avoid impeding the circulation of air and to prevent food from freezing, do not place food in front of the inner ventilation openings or in direct contact with the back wall.
- Allow hot food and drinks to cool down first before placing in the appliance.
- Observe the best-before date or use-by date specified by the manufacturer.

## 14.2 Chill zones in the refrigerator compartment

The air recirculation cooling system allows the air to circulate evenly in the refrigerator compartment and ensures a constant temperature at all shelves.

### Coldest zone

The coldest zone is in the bottom area at the back panel.

**Tip:** Store highly perishable food such as fish, sausages and meat in the cool-fresh compartment.

→ "Cool-fresh compartment",  
Page 61




## 15 Cool-fresh compartment







In the cool-fresh compartment, you can keep fresh food fresh up to three times longer than in the refrigerator compartment.



The temperature can be set from 0°C (32°F) to 3°C (37°F) using predefined storage settings.

Storing food in the fresh compartment retains the quality of the food better. The low temperature and the optimum moisture provide ideal storage conditions for fresh food.

### 15.1 Storage recommendations for the cool-fresh compartment

Storage setting	Food
 Fruit & Vegetables	Mixed load with fruit and vegetables
 Fruit	Fruit
 Vegetables	Vegetables

Storage setting	Food
 Meat	Meat
 Fish	Fish and seafood
 Beverages	Drinks
 Cold cuts/ Sausages	Cold cuts and sausage products
 Cheese	Cheese and dairy products
 Mixed load	Mixed load

**Tip:** Fruit, vegetables, drinks and snacks may freeze below 0 °C (32 °F).  
Use the  and  storage settings for "Meat" and "Fish" only.

## 15.2 Storage times in the cool-fresh compartment at 0 °C (32 °F)

The storage times are dependent on the original quality of your food.

Food	Storage time
Fresh fish, seafood	up to 3 days
Poultry, meat (boiled/fried)	up to 5 days
Beef, pork, lamb, sausage (cold meat)	up to 7 days
Smoked fish, broccoli	up to 14 days
Salad greens, fennel, apricots, plums	up to 21 days
Soft cheese, yoghurt, quark, buttermilk, cauliflower	up to 30 days

## 16 Freezer compartment

You can store frozen food, freeze food and make ice cubes in the freezer compartment. The temperature can be set from -16 °C (3 °F) to -24 °C (-11 °F). Long-term storage of food should be at -18 °C (0 °F) or lower. The freezer compartment can be used to store perishable food long-term. The low temperatures slow down or stop the spoilage.

### 16.1 Freezing capacity

The freezing capacity indicates the quantity of food that can be frozen right through to the centre within a specific period of time. Information on freezing capacity can be found on the rating plate.

→ Fig. **1** / **16**

### Prerequisites for freezing capacity

### 16.2 Fully utilising the freezer compartment volume

Learn how to store the maximum amount of frozen food in the freezer compartment.

1. Remove all fittings from the freezer compartment. → Page 66
2. Store food directly on the shelves and on the floor of the freezer compartment.

### 16.3 Tips for storing food in the freezer compartment

- Store food in air-tight packaging.
- Do not bring food which is to be frozen into contact with frozen food.
- Distribute the food over a wide area in the suspended frozen food container.

## 16.4 Tips for freezing fresh food

- Freeze fresh and undamaged food only.
- Freeze food in portions.
- Cooked food is more suitable than food that can be eaten raw.
- Vegetables: Wash, chop up and blanch before freezing.
- Fruit: Wash, pit and perhaps peel, possibly add sugar or ascorbic acid solution.
- Food that is suitable for freezing includes baked items, fish and seafood, meat, game, poultry, eggs without shells, cheese, butter and quark, ready meals and leftovers.
- Food that is unsuitable for freezing includes lettuce, radishes, eggs in shells, grapes, raw apples and pears, yoghurt, sour cream, crème fraîche and mayonnaise.

### Packing frozen food

If you select suitable packaging material and the correct type of packaging, you can determine the product quality and prevent freezer burn.

1. Place the food in the packaging.
2. Squeeze out the air.
3. Pack food airtight to prevent it from losing flavour and drying out.
4. Label the packaging with the contents and the date of freezing.

## 16.5 Shelf life of frozen food at -18 °C (0 °F)

Food	Storage time
Fish, sausages, prepared meals and baked goods	up to 6 months
Poultry, meat	up to 8 months

Food	Storage time
Vegetables, fruit	up to 12 months

## 16.6 Defrosting methods for frozen food

### CAUTION Risk of harm to health!

During the thawing process, bacteria may multiply and spoil the frozen food.

- ▶ Do not refreeze food after it has been defrosted or started to defrost.
- ▶ Refreeze food only after cooking.
- ▶ These items should no longer be stored for the maximum storage period.
- Defrost animal-based food, such as fish, meat, cheese, quark, in the refrigerator compartment.
- Defrost bread at room temperature.
- Prepare food for immediate consumption in the microwave, in the oven, or on the hob.

## 17 Water system

Your appliance is equipped with water-carrying components. The water system only works if a water filter or a bypass cap is installed. Switch off ice cube production before disconnecting the appliance from the drinking water connection.

→ Page 65

### 17.1 Water filter

The water filter filters particles and the taste of chlorine out of the water. The water filter reduces further contamination, e.g. from chloramines, lead and pharmaceutical products.

**Note:** The water filter does not filter bacteria or microbes out of the water.

Change the water filter:

- Every 6 months.
- If "Replace filter" lights up.
- If the water output has visibly reduced.

### Tips

- A new water filter can be purchased from customer service, your dealer or our website.
- If you do not want to use a water filter in your appliance or an external water filter system is installed, you can permanently replace the water filter with a bypass cap.

The bypass cap filters only large particles out of the water and can be cleaned as required.

A bypass cap can be purchased from customer service or our website.

### Changing the water filter or replacing it with a bypass cap

1. Hinge the filter cover upwards.  
→ Fig. **5**
2. Turn the water filter anti-clockwise by 90° ① and remove it ②.
  - Remove the water filter with care as it is under pressure.→ Fig. **6**

**Note:** When removing it, a small amount of water may drip out of the water filter. Remove the drips of water with a dry cloth.

**Tip:** You can dispose of the old water filter with your household waste.

3. Insert the new water filter or the bypass cap in the filter opening as far as it will go and turn it 90° clockwise as far as it will go.
4. Close the filter cover.

5. Discard the ice cubes produced during the first 24 hours, and dispense water for five minutes and then dispose of this.

## 17.2 Ice cube maker


Use the different functions of the ice cube maker to produce ice cubes.

### **WARNING** **Risk of injury!**

Rotating parts may cause injury.

- ▶ Never reach into or underneath the ice cube maker.

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 Standard production	Ice cube production
---	---------------------

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**Note:** The ice cube maker automatically detects that the ice storage container is full and stops producing ice cubes.

It may take up to 48 hours until the ice storage container is full.

**Tip:** If the ice cubes taste stale, dispose of the remaining ice cubes and the cubes produced over the next 24 hours. If the ice cubes still taste stale, change the water filter.

### Putting the ice cube maker into operation

#### Notes


- Ice cube production starts as soon as the appliance is switched on and the freezer compartment has reached the set temperature.
- As soon as the freezer compartment reaches the set temperature, the first batch of ice cubes will be ready in approximately 4 hours.

**Requirement:** The appliance is connected to the drinking water connection.




- ▶ For hygiene reasons, discard the ice cubes produced within the first 24 hours.

### Switching on ice cube production

1. Touch the ice cube maker setting.
2. Swipe to .

### Switching off ice cube production

1. Touch the ice cube maker setting.
2. Swipe to .

---

## 18 Defrosting

### 18.1 Defrosting in the refrigerator compartment

The refrigerator compartment in your appliance defrosts automatically.

### 18.2 Defrosting in the cool-fresh compartment

The cool-fresh compartment in your appliance defrosts automatically.

### 18.3 Defrosting in the freezer compartment

The fully automatic NoFrost system ensures that the freezer compartment remains frost-free. Defrosting is not required.

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## 19 Cleaning and servicing

To keep your appliance working efficiently for a long time, it is important to clean and maintain it carefully. Customer Service must clean inaccessible points. Cleaning by customer service can give rise to costs.

### 19.1 Care instructions for stainless steel surfaces

When taking care of and cleaning stainless steel surfaces, use only cleaning cloths and cleaning agents suitable for stainless steel.

#### Tips

- To prevent visible scratches, wipe the stainless steel surface in the direction of the grain.
- Suitable cleaning agents and cleaning cloths are available from our customer service, your dealer or on our website.

### 19.2 Preparing the appliance for cleaning

1. Switch off the appliance.
2. Disconnect the appliance from the power supply.  
Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
3. Take out all of the food and store it in a cool place.  
Place ice packs (if available) onto the food.
4. Remove all fittings and accessories from the appliance.  
→ Page 66

### 19.3 Cleaning the appliance

#### **WARNING** **Risk of electric shock!**

An ingress of moisture can cause an electric shock.

- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.

Liquid in the lighting or in the controls can be dangerous.

- ▶ The rinsing water must not drip into the lighting or controls.

## ATTENTION!

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

1. Prepare the appliance for cleaning.  
→ Page 65
2. Clean the appliance, the fittings, the accessories and the door seals with a dish cloth, lukewarm water and a little pH-neutral washing-up liquid.
3. Dry thoroughly with a soft, dry cloth.
4. Insert the fittings.
5. Electrically connect the appliance.  
→ Page 46
6. Switch on the appliance.
7. Putting the food into the appliance.

## 19.4 Cleaning the camera

If the temperature or the air humidity changes, this may cause the camera lenses to steam up.

1. Clean the camera with a microfibre cloth.
2. Clean the camera lenses with a microfibre cloth and a commercially available rain deflector.

## 19.5 Removing the fittings

If you want to clean the fittings thoroughly, remove these from your appliance.

### Removing the shelf

- ▶ Lift the shelf ① and remove it ②.  
→ Fig. 7

### Removing door tray

- ▶ Lift the door tray and remove it.  
→ Fig. 8

### Removing the storage container

1. Pull out the storage container as far as it will go.
2. Lift the storage container at the front ① and remove it ②.  
→ Fig. 9

### Removing the cool-fresh container

1. Pull out the cool-fresh container as far as it will go.
2. Underneath the cool-fresh container on both sides, press the telescopic rail lock outwards ① and remove the cool-fresh container ②.  
→ Fig. 10

### Removing the ice storage container

1. Pull out the frozen food pull-out container as far as it will go.
2. Lift the ice cube container at the front and remove it.  
→ Fig. 11

## 19.6 Replacing the odour filter

1. Remove the odour filter holder.

2. Take the used odour filter out of the odour filter holder and replace it with the new odour filter.

→ *Fig.* **12**

**Note:** A new odour filter can be purchased from our customer service or our website.

## 20 Troubleshooting


You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.

### **WARNING**

#### **Risk of electric shock!**

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

<b>Fault</b>	<b>Cause and troubleshooting</b>
The appliance is not cooling, the displays and lighting are lit.	Showroom mode is switched on. <ol style="list-style-type: none"> <li>1. Swipe to "Settings".</li> <li>2. Swipe to ☺ "Advanced".</li> <li>3. Touch "Demo mode" .</li> </ol>
The LED lighting does not work.	Different causes are possible. <ul style="list-style-type: none"> <li>▶ Call customer service. The customer service number can be found in the enclosed customer service directory.</li> </ul>
Home Connect is not working properly.	Different causes are possible. <ul style="list-style-type: none"> <li>▶ Go to <a href="http://www.home-connect.com">www.home-connect.com</a>.</li> </ul>
The cameras do not take any photos.	The cameras are not activated in Home Connect. <ul style="list-style-type: none"> <li>▶ Activate the cameras.</li> </ul> <hr/> Cameras are not calibrated. <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> <li>2. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.</li> <li>3. Reconnect the appliance after five minutes.</li> <li>4. Use the main switch to switch the appliance on. → Fig. <b>1</b>/<b>12</b></li> <li>5. Close the appliance doors and wait for 3 minutes.</li> <li>6. If the fault persists, call customer service. The customer service number can be found in the enclosed customer service directory.</li> </ol>

<b>Fault</b>	<b>Cause and troubleshooting</b>
Cameras take blurred photos.	<p>The appliance door was closed too quickly.</p> <ul style="list-style-type: none"> <li>▶ Close the appliance door slowly.</li> </ul> <hr/> <p>Camera lenses are misted up. The appliance door was left open for too long.</p> <ol style="list-style-type: none"> <li>1. Clean the cameras. → <i>Page 66</i></li> <li>2. Do not leave the appliance door open for too long.</li> </ol> <hr/> <p>The anti-mist film is damaged.</p> <ul style="list-style-type: none"> <li>▶ Call customer service.</li> </ul> <p>The customer service number can be found in the enclosed customer service directory.</p>
Photos are missing, are not cropped or show an incorrect angle.	<p>Cameras are not calibrated.</p> <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> <li>2. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.</li> <li>3. Reconnect the appliance after five minutes.</li> <li>4. Use the main switch to switch the appliance on. → <i>Fig. 1/12</i></li> <li>5. Close the appliance doors and wait for 3 minutes.</li> <li>6. If the fault persists, call customer service.</li> </ol> <p>The customer service number can be found in the enclosed customer service directory.</p>
Message showing "D" or "E" appears in the display.	<p>The electronics have detected a fault.</p> <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> <li>2. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.</li> <li>3. Reconnect the appliance after five minutes.</li> <li>4. If the message still appears on the display, call customer service.</li> </ol> <p>The customer service number can be found in the enclosed customer service directory.</p>
The temperature differs greatly from the setting.	<p>Different causes are possible.</p> <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> <li>2. Switch the appliance back on after five minutes. <ul style="list-style-type: none"> <li>– If the temperature is too warm, check the temperature again after a couple of hours.</li> <li>– If the temperature is too cold, check the temperature again on the following day.</li> </ul> </li> </ol>

Fault	Cause and troubleshooting
Water is leaking out of the appliance.	<p>The water connection or water hose is not leak-tight.</p> <ul style="list-style-type: none"> <li>▶ Check if the water connections are fastened firmly and the water hose is undamaged.</li> </ul> <p>If necessary, replace the water hose.</p>
Ice cube production is low.	<p>The appliance has only recently been connected.</p> <ul style="list-style-type: none"> <li>▶ Wait approximately four hours until the first batch of ice cubes is ready.</li> </ul>
	<p>The freezer compartment has been opened frequently or for an extended period of time.</p> <ul style="list-style-type: none"> <li>▶ Check ice cube production after a few hours.</li> </ul>
	<p>Low water pressure.</p> <ul style="list-style-type: none"> <li>▶ Check the water pressure of the water supply system or the external water filter system, e.g. reverse osmosis system.</li> </ul> <p>Connect the appliance only to a water connection with sufficient water pressure. → <i>Page 44</i></p>
	<p>The water filter is blocked.</p> <ul style="list-style-type: none"> <li>▶ Change the water filter.</li> </ul>
	<p>Food or objects are blocking the fill level sensor for the ice cube maker.</p> <ul style="list-style-type: none"> <li>▶ Remove all food and objects from the ice storage container.</li> </ul>
	<p>Fault in the ice cube maker.</p> <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> <li>2. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.</li> <li>3. Reconnect the appliance after five minutes.</li> <li>4. If the fault persists, call customer service. The customer service number can be found in the enclosed customer service directory.</li> </ol>
The ice cube maker is not functioning.	<p>Ice cube production is switched off.</p> <ul style="list-style-type: none"> <li>▶ Switch on ice cube production.</li> </ul>
	<p>There is no water supply.</p> <ul style="list-style-type: none"> <li>▶ Ensure that there is a water supply and that the corner valve on the water connection is open.</li> </ul> <p>Contact an installer if necessary.</p>
	<p>Kink in the water hose.</p> <ul style="list-style-type: none"> <li>▶ Turn off the water supply and straighten the kink in water hose.</li> </ul>

<b>Fault</b>	<b>Cause and troubleshooting</b>
The ice cube maker is not functioning.	<p>If necessary, replace the water hose.</p> <hr/> <p>Fault in the ice cube maker.</p> <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> <li>2. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.</li> <li>3. Reconnect the appliance after five minutes.</li> <li>4. If the fault persists, call customer service. The customer service number can be found in the enclosed customer service directory.</li> </ol>
The appliance hums, bubbles, buzzes, gargles, clicks, crackles or rumbles.	<p>Not a fault. A motor is running, e.g. refrigerating unit, fan. Refrigerant flows through the pipes. The motor, switches, solenoid valves or water valves are switching on or off. Automatic defrosting is running. Ice cubes fall into the ice storage container. No action required.</p>
The appliance makes noises.	<p>The appliance is not level.</p> <ul style="list-style-type: none"> <li>▶ Align the appliance using a spirit level and the screw feet.</li> </ul> <hr/> <p>Fittings wobble or stick.</p> <ul style="list-style-type: none"> <li>▶ Check the removable fittings and, if required, replace these.</li> </ul> <hr/> <p>Bottles or containers are touching.</p> <ul style="list-style-type: none"> <li>▶ Move the bottles or containers away from each other.</li> </ul> <hr/> <p>Fast freezing is switched on. No action required.</p>

## 20.1 Power failure

During a power failure, the temperature in the appliance rises; this reduces the storage time and the quality of the frozen food.

### Notes

- Open the appliance as little as possible during a power failure and do not place any other food in the appliance.
- Check the quality of the food immediately after a power failure.
  - Dispose of any frozen food that has defrosted and is hotter than 5 °C.
  - Cook or fry slightly thawed frozen food, and then either consume it or freeze it again.

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## 21 Storage and disposal

### 21.1 Taking the appliance out of operation

1. Switch off the appliance.
2. Disconnect the appliance from the power supply.

Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
3. Disconnect the appliance from the drinking water connection.
4. Remove all of the food.
5. Remove the water filter.
6. Clean the appliance. → *Page 65*
7. To guarantee the ventilation inside the appliance, leave the appliance open.

### 21.2 Disposing of old appliance

Valuable raw materials can be re-used by recycling.

#### **WARNING**

##### **Risk of harm to health!**

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Leave shelves and containers inside the appliance to prevent children from climbing in.
- ▶ Keep children away from the redundant appliance.

#### **WARNING**

##### **Risk of fire!**

If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.

1. Unplug the appliance from the mains.
2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner.

Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.



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## 22 Customer Service

Detailed information on the warranty period and terms of warranty in your country is available from our after-sales service, your retailer or on our website.

If you contact Customer Service, you will require the product number (E-Nr.), the production number (FD) and the consecutive numbering (Z-Nr.) of your appliance.

The contact details for Customer Service can be found in the enclosed Customer Service directory or on our website.

Please visit: <https://www.gaggenau.com.tw/for-owners/downloads>

for Taiwan Restriction of the use of certain Hazardous Substances (RoHS) information.

### 22.1 Product number (E-Nr.), production number (FD) and consecutive numbering (Z-Nr.)

You can find the product number (E-Nr.), the production number (FD) and the consecutive numbering (Z-Nr.) on the appliance's rating plate.

→ Fig. **1** / **16**

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

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## 23 Technical data

Refrigerant, cubic capacity and further technical specifications can be found on the rating plate.

→ Fig. **1** / **16**

## 23.1 Information regarding Free and Open Source Software

This product includes software components that are licensed by the copyright holders as free or open source software.

The applicable licence information is stored on your home appliance. You can also access the applicable licence information via your Home Connect app: "Profile -> Legal information -> Licence Information".<sup>1</sup>

You can download the licence information on the brand product website. (Please search on the product website for your appliance model and additional documents). Alternatively, you can request the relevant information from [oss-request@bshg.com](mailto:oss-request@bshg.com) or BSH Hausgeräte GmbH, Carl-Wery-Str. 34, 81739 Munich, Germany.

The source code will be made available to you on request.

Please send your request to [oss-request@bshg.com](mailto:oss-request@bshg.com) or BSH Hausgeräte GmbH, Carl-Wery-Str.34, 81739 Munich, Germany.

Subject: „OSSREQUEST“

The cost of performing your request will be charged to you. This offer is valid for three years from the date of purchase or at least as long as we offer support and spare parts for the relevant appliance.

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## 24 Declaration of Conformity

BSH Hausgeräte GmbH hereby declares that the appliance with Home Connect functionality conforms to the

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<sup>1</sup> Depending on the appliance specifications

**en** Declaration of Conformity

essential requirements and other relevant provisions of Directive 2014/53/EU.

A detailed RED Declaration of Conformity can be found online at [www.gaggenau.com](http://www.gaggenau.com) among the additional documents on the product page for your appliance.



2.4 GHz band (2400–2483.5 MHz):  
Max. 100 mW

5-GHz band (5150–5350 MHz +  
5470–5725 MHz): max. 150 mW

	BE	BG	CZ	DK	DE	EE	IE	EL	ES
	FR	HR	IT	CY	LI	LV	LT	LU	HU
	MT	NL	AT	PL	PT	RO	SI	SK	FI
	SE	NO	CH	TR	IS	UK (NI)			

5 GHz WLAN (Wi-Fi): For indoor use only.

AL	BA	MD	ME	MK	RS	UK	UA
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5 GHz WLAN (Wi-Fi): For indoor use only.



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